

GoMyid

BY DESKGATE LLC

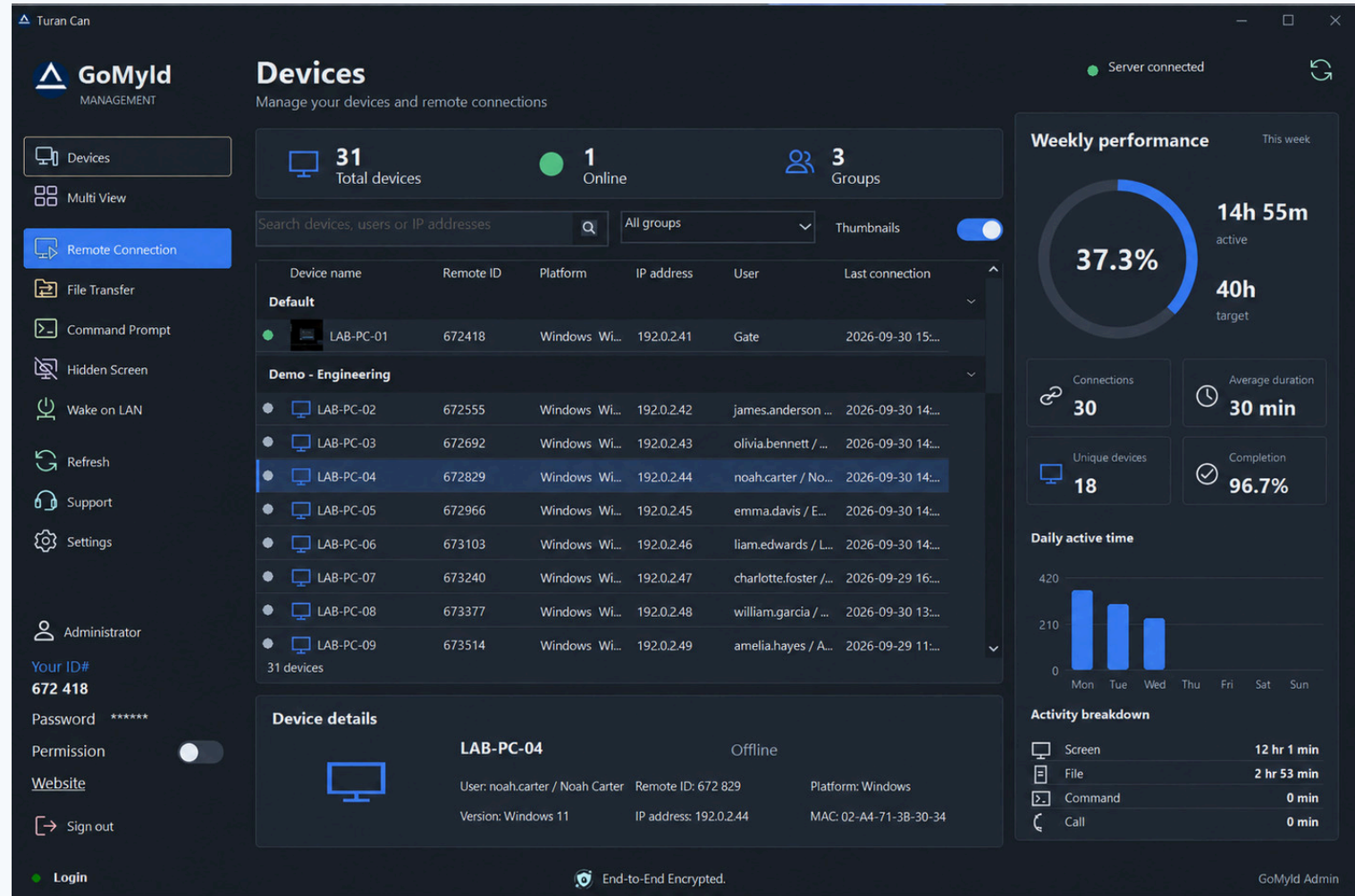
**Remote support.
Operational visibility.
Security insight.**

One connected workspace for people, devices and IT operations.

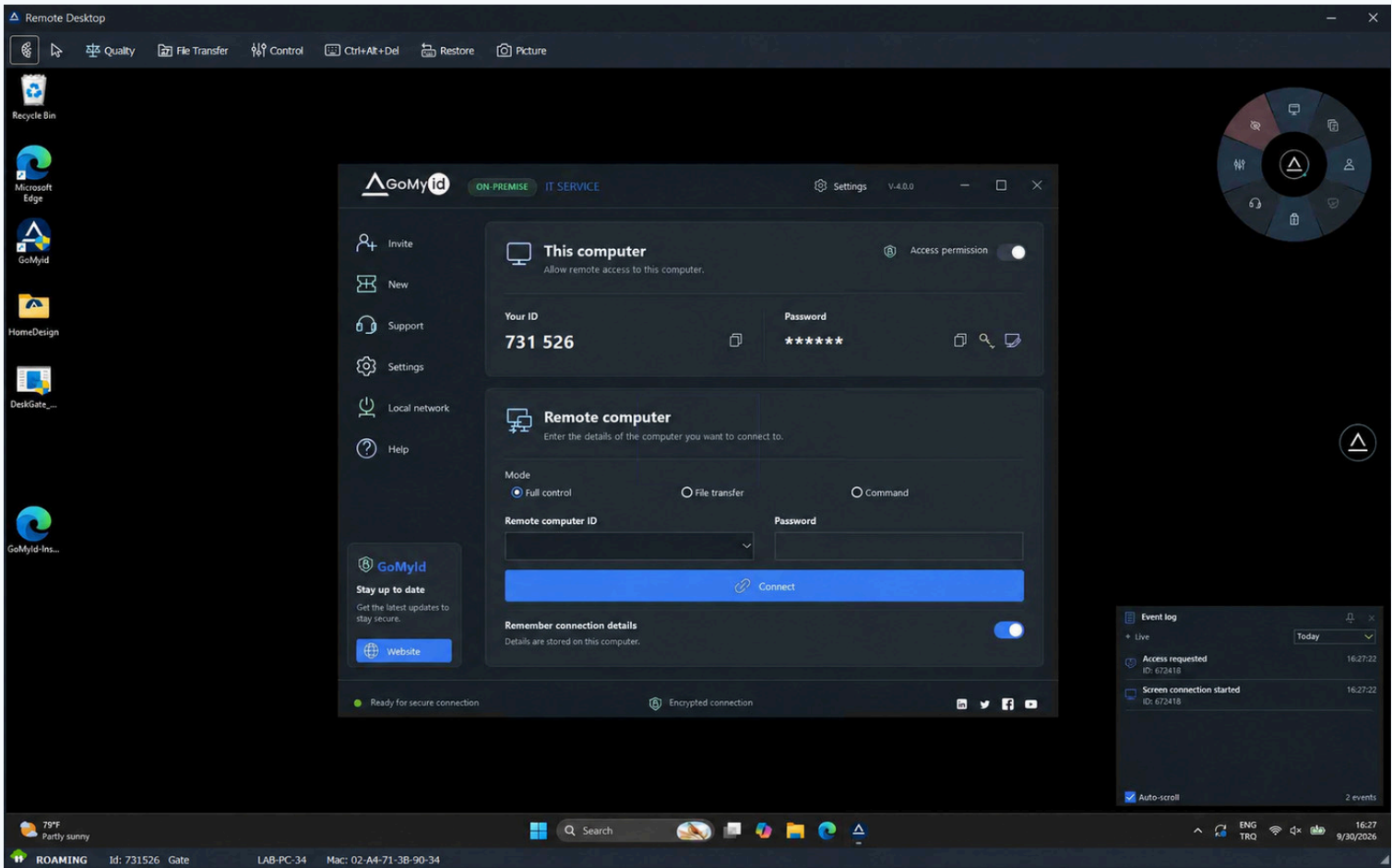
PRODUCT OVERVIEW | CLOUD & ON-PREMISE

GoMyid 4.0

Device management and remote support



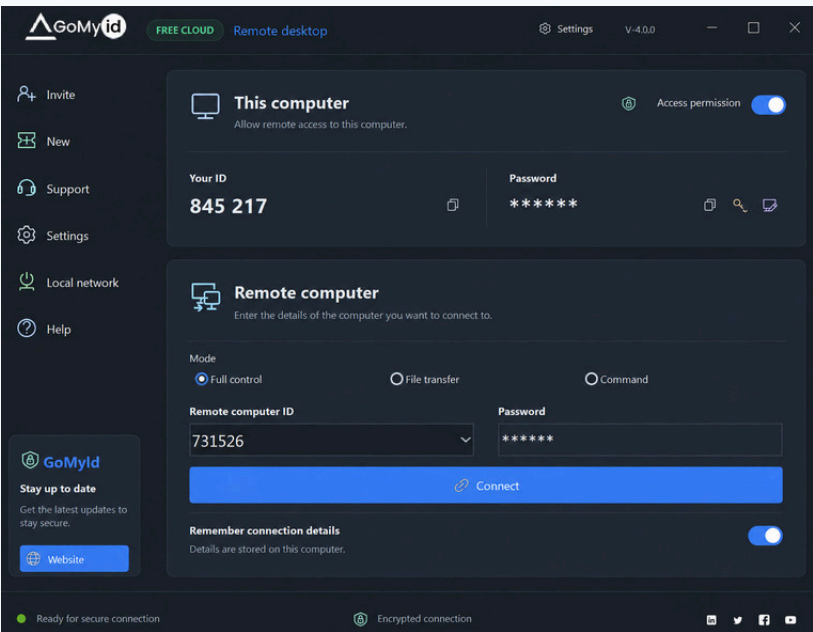
Device management



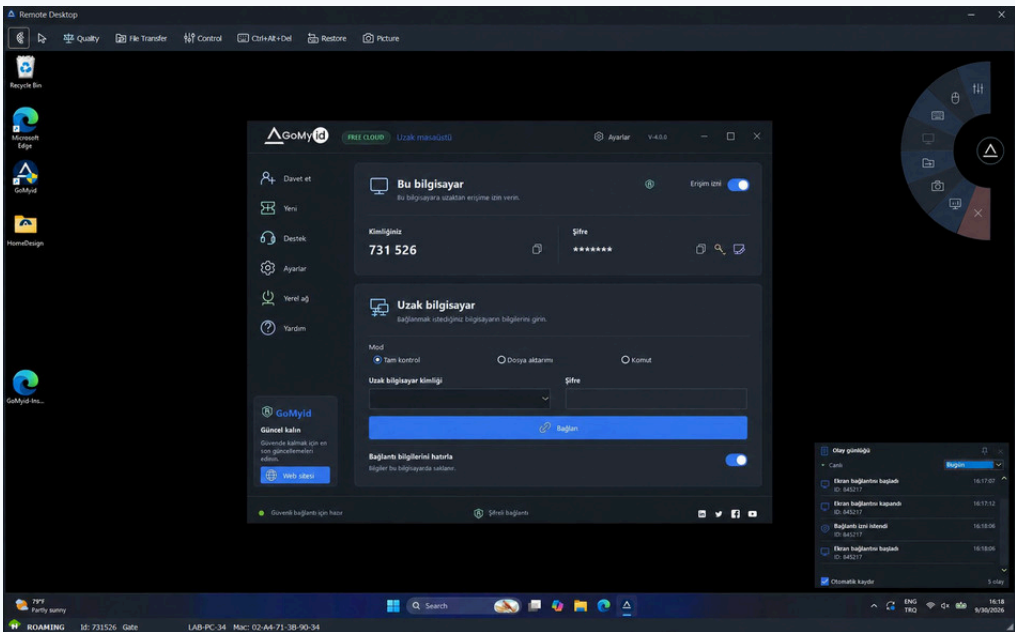
Remote desktop and support

Find devices by group, review their status and open the remote session tools needed for support.

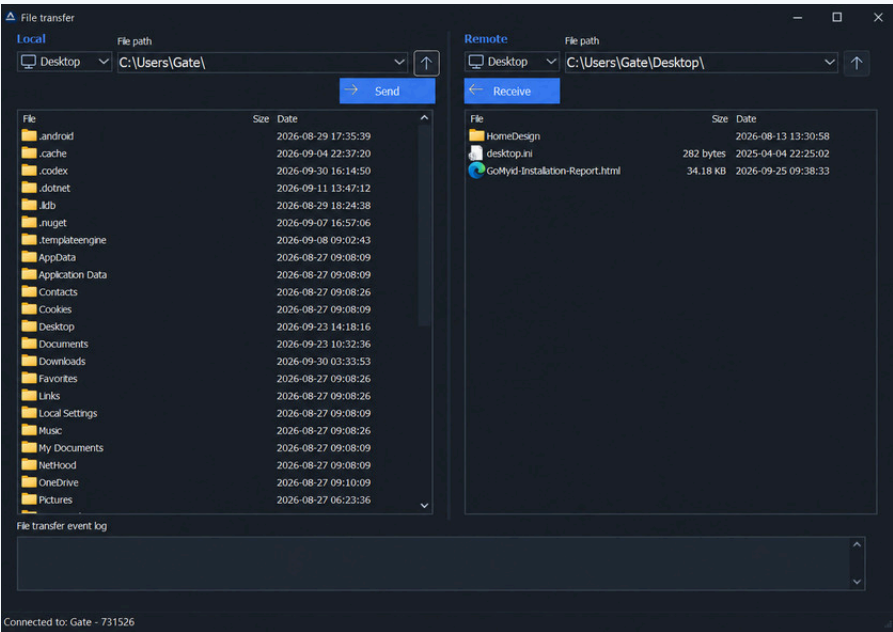
Connect, transfer and troubleshoot



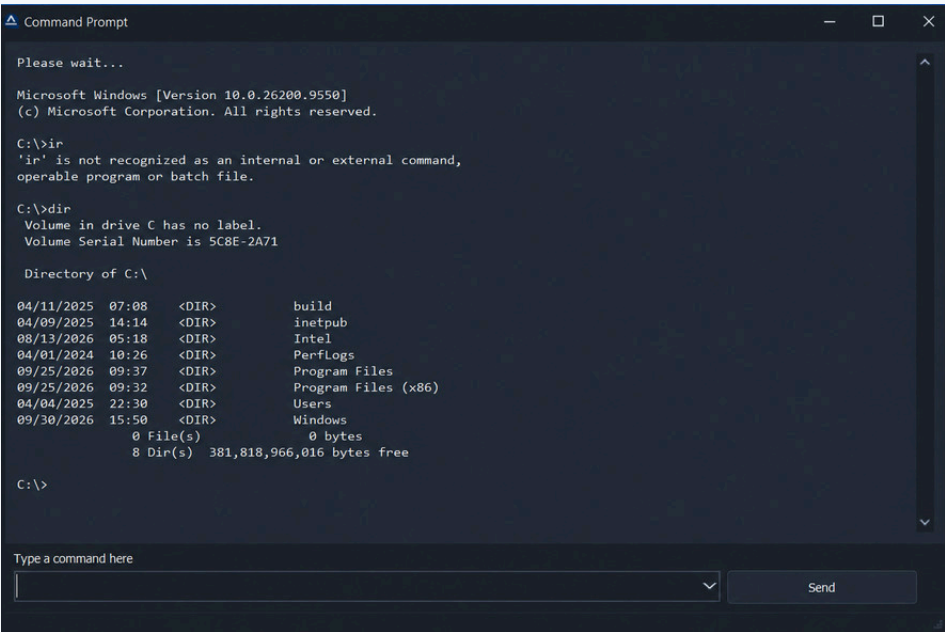
Connection hub



Remote desktop



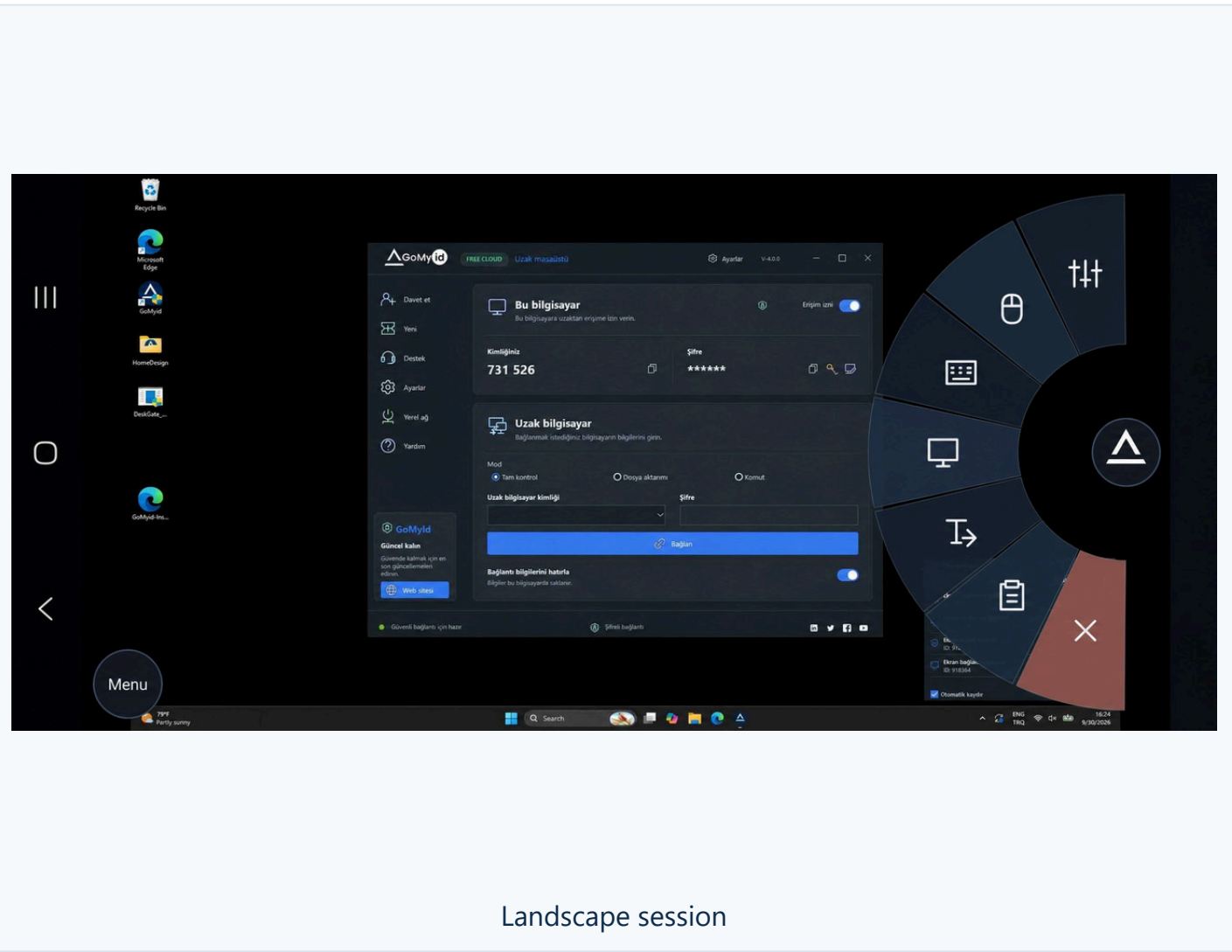
File transfer



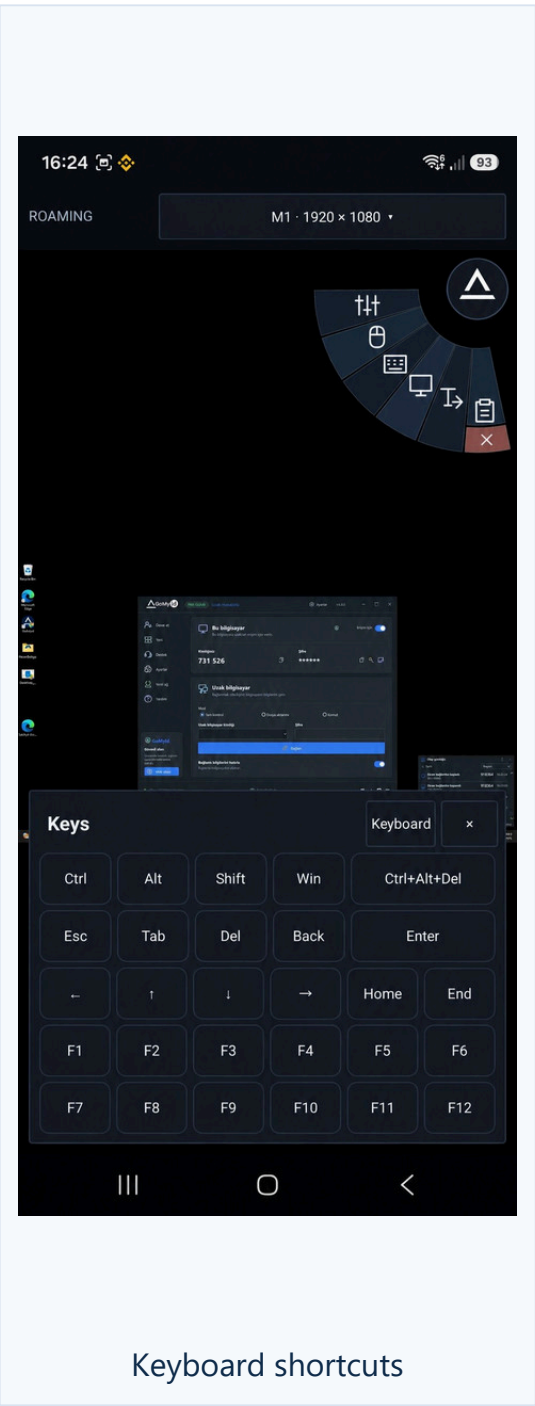
Command console

Connect by device ID, assist through remote desktop, transfer files or use a dedicated command console.

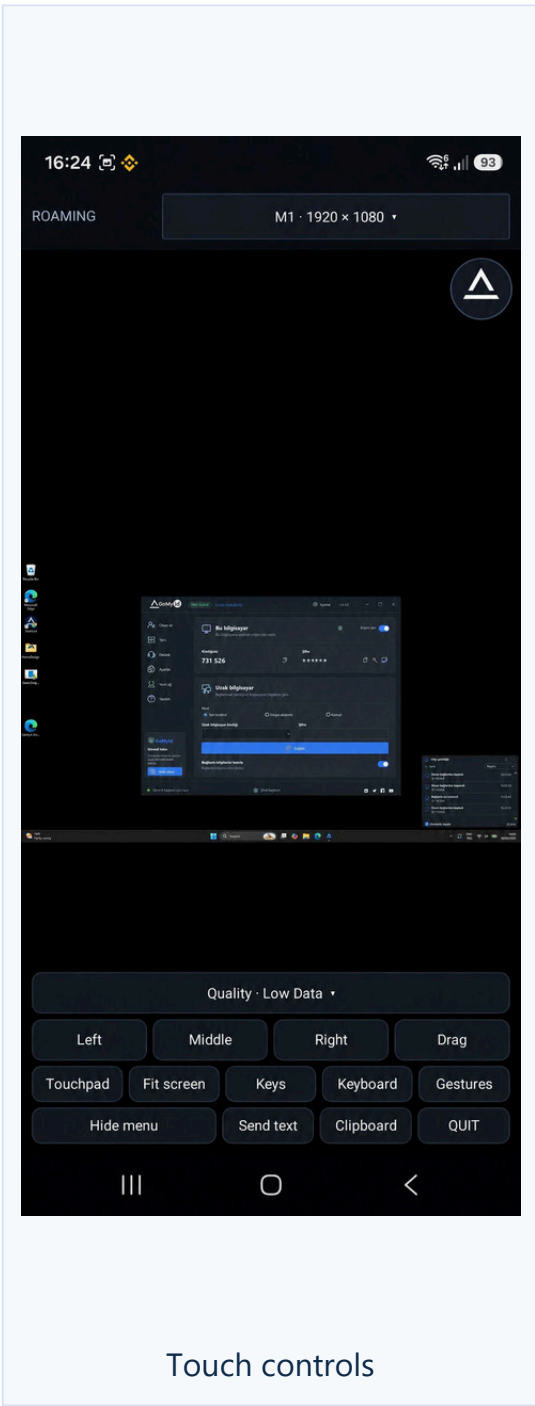
Remote support from your mobile device



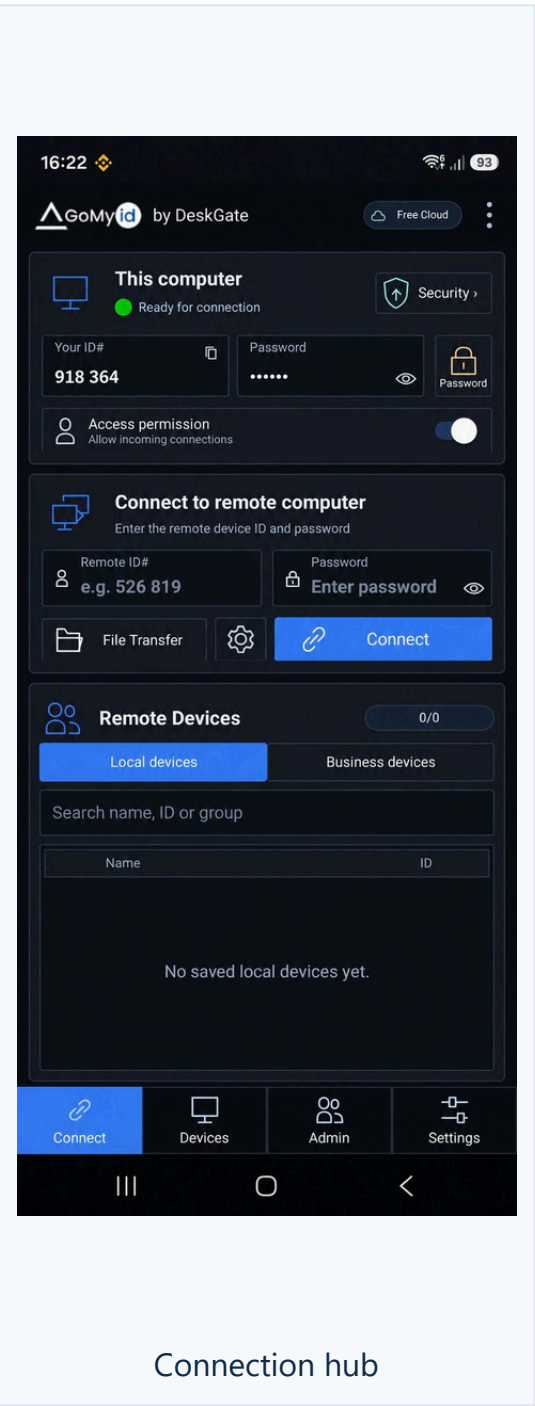
Landscape session



Keyboard shortcuts



Touch controls



Connection hub

Use landscape viewing, keyboard shortcuts and touch controls, with a connection hub for remote devices.

A dedicated channel for every administrator

Every administrator license includes its own channel in Cloud and On-Premise. Your administrators can work at the same time, each with up to 16 remote screen sessions.

 Administrator licenses: 1  Dedicated channels 1  Concurrent remote screens 16	 Administrator licenses: 2  Dedicated channels 2  Concurrent remote screens 32	 Administrator licenses: 5  Dedicated channels 5  Concurrent remote screens 80
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Each administrator can open up to 16 remote screen sessions on their own channel. The total is distributed across administrators; it is not a shared session pool.

Installation and device support

Your Cloud or On-Premise plan includes company-specific installers, available from your management panel.

 Company-specific installers Create MSI, EXE, Admin EXE and Android installation packages for your company. All installation and customization features are available in your management panel.  MSI  EXE  Admin EXE  Android	 Windows and Windows Server From Windows XP to current Windows desktop and server versions.  Windows desktop versions Windows XP, Vista, 7, 8, 8.1, 10, 11  Windows Server versions 2003, 2003 R2, 2008, 2008 R2, 2012, 2012 R2, 2016, 2019, 2022, 2025	 Supported Android devices  Phones  Tablets  Chrome OS  Android XR  Android 7 and later  64-bit ARM/x86
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Platform capabilities

Explore the full platform, organized by category.



01

Dashboard

Monitor your workspace from one central overview.



02

Manager

Manage administrators, permissions, stations and users.



03

Rules

Configure rules, groups, work time, scheduled reports and alerts.



04

Protection

Control USB devices, websites and applications.



05

Data Security

Scan sensitive files and review keystrokes, recordings and USB activity.



06

Activities Report

Review device activity, logins, work analysis and support summaries.



07

Combined Reports

Explore user daily analysis, period summaries and group summaries.



08

Support

Organize support groups and support operations.



09

Support Report

Review support records and service history.



10

Inventory

Manage inventory, stock and asset assignments.



11

Installation

Install software and run scripts.



12

Security Monitoring

Review connection logs, login logs and security events.



13

Audit

Trace administrator actions, affected records and recorded changes.



14

SIEM

Configure detection rules and investigate security alerts.



15

Integrations

Connect external systems with user mappings and APIs.



16

Settings

Manage general settings and corporation details.

Feature availability depends on deployment, selected licenses and user permissions.

ONPREMISE • EXTENSION LICENSE

Integrations

Connect attendance and call records to your workspace.



Time & Attendance

Bring employee attendance records into one place.

- Entry and exit events via API
- Employee and user mappings
- Attendance reports



SIP / PBX Integration

Turn business call records into useful reports.

- SIP/PBX call records via API
- User and extension mappings
- Call outcomes, talk and hold times

Plan features

On-Premise feature overview with all optional extensions selected. License badges identify the required module.

01 Dashboard

Feature	Status
Dashboard Core	✓

02 Manager

Feature	Status
Admin Core	✓
Permission Core	✓
Station Core	✓
Users Core	✓

03 Rules

Feature	Status
Rule Core	✓
Group Core	✓
Work Time Protection	✓
Scheduled Activities	✓
Alerts Activities	✓

04 Protection

Feature	Status
USB Protection	✓
Web Protection	✓
Application Protection	✓

05 Data Security

Feature	Status
Sensitive File Scan Extension	✓
Keystrokes Logs	✓
Record Player - Export Record	✓
USB & File Activities	✓

06 Activities Report

Feature	Status
Device Overview Activities	✓
Logins Activities	✓
Activities Activities	✓
Work analysis Activities	✓
Management Activities	✓
Support Summary Core	✓
Event tag Activities	✓
App Name Activities	✓

07 Combined Reports

Feature	Status
User Daily Analysis Extension	✓
User Period Summary Extension	✓
Group Summary Extension	✓

08 Support

Feature	Status
Group Core	✓
Support Core	✓

09 Support Report

Feature	Status
Supports Core	✓

10 Inventory

Feature	Status
Inventory Center Inventory	✓
Stock Center Inventory	✓
Asset Assignments Inventory	✓

11 Installation

Feature	Status
Install Software Core	✓
Run the Script Core	✓

12 Security Monitoring

Feature	Status
Connection logs Core	✓
Login Logs Core	✓
Audit Extension	✓
Security Overview Extension	✓
Security Events Extension	✓
Detection Rules Extension	✓
Security Alerts Extension	✓

13 Integrations

Feature	Status
User mappings Extension	✓
Import results Extension	✓
Attendance report Extension	✓
Call report Extension	✓
API Settings Extension	✓
Integration Guide Integration Guide - Request Builder - Code Samples Extension	✓

14 Settings

Feature	Status
General Settings Core	✓
Corporation Core	✓

Menu visibility also depends on user permissions.

Included License not selected

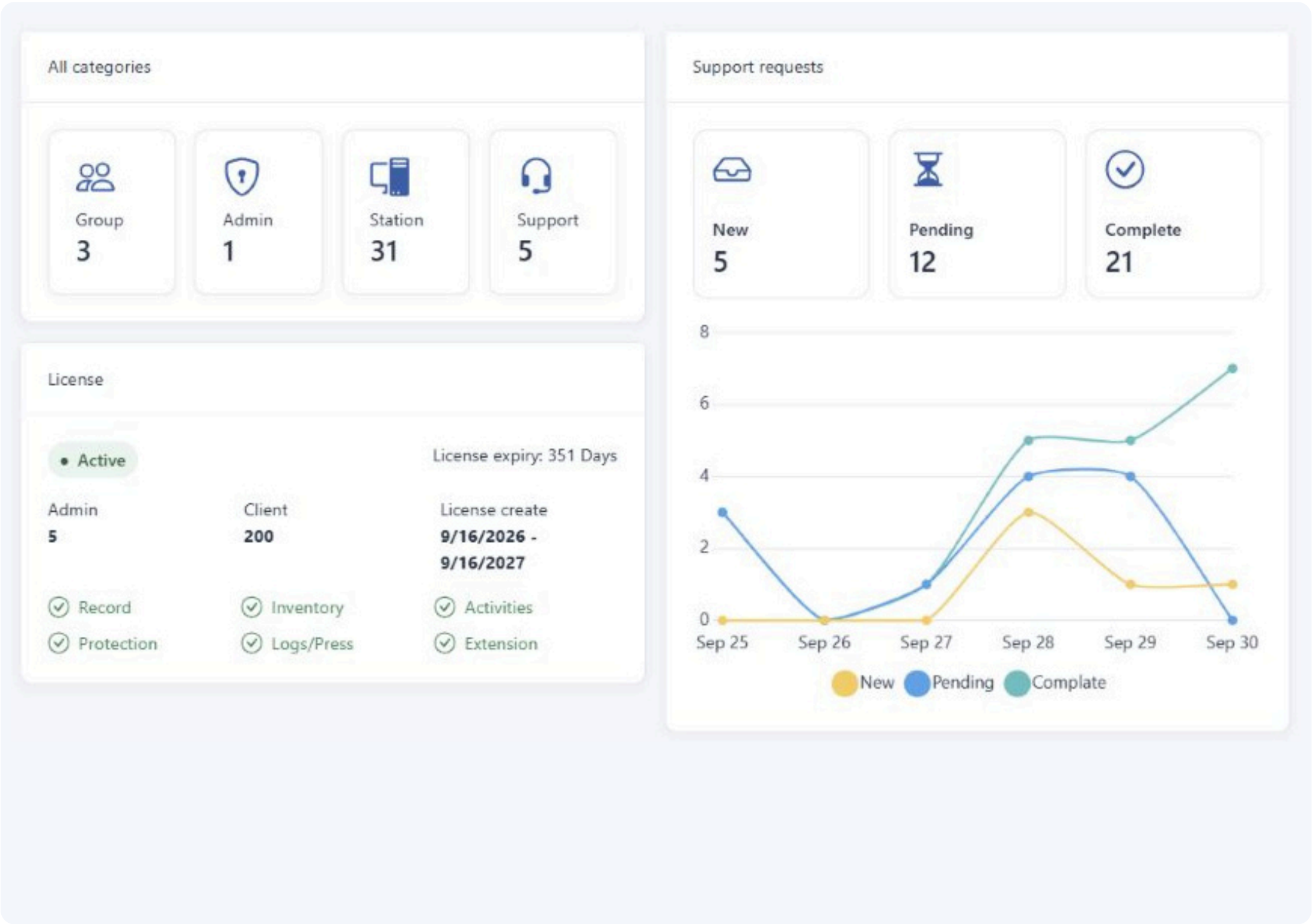
Dashboard

Start with an organization-wide view of devices, support and connection activity.

IN THIS WORKSPACE

- Review station, group, administrator and support totals.
- Compare support requests, station activity and connection trends.
- Use shortcuts to open the management and reporting workspaces.

Current demonstration: 30 named users across Engineering and Operations, with varied activity, website visits and support demand.



Actual product screen - content area shown

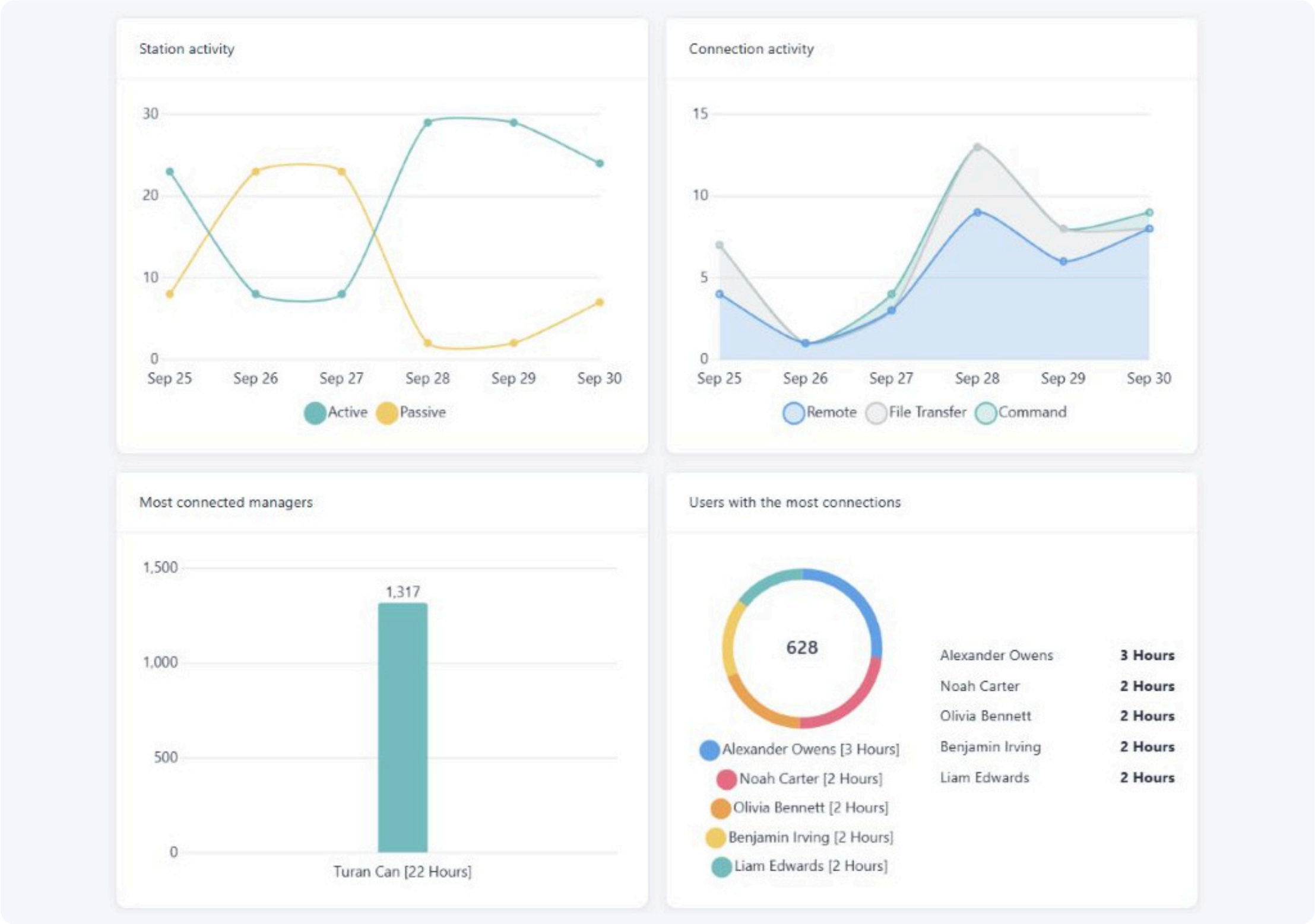
Operational trends

Spot changing service demand and device activity from the dashboard.

IN THIS WORKSPACE

- Compare new, pending and completed support requests.
- See daily station activity and remote connection trends.
- Identify the users and administrators with the most recorded connection time.

The current dataset shows different daily volumes, rather than repeated identical activity.



Actual product screen - content area shown

Administrator access

Equip support teams with the capabilities and device scope they need.

IN THIS WORKSPACE

- Manage administrator profiles and active status.
- Configure remote access, multi-screen viewing, file transfer, command, control and support capabilities.
- Assign computer and support groups alongside page permissions.

Configuration view. Select the scope and review settings before saving.

MANAGER
Admin

Admin

First name: Turan

Last name: Can

Mail: tcan@deskgate.com

Password:

Leave blank to keep the current password. Use 6–64 characters for a new password.

Country: Turkey (+90)

Mobile phone number: 5526226677

☒ Active

Authorize

- ☒ Remote: Connect remotely to authorized computers.
- ☒ Multi Screen/View: View multiple authorized computer screens.
- ☒ File Transfer: Transfer files with authorized computers.
- ☒ Command: Run remote command operations.
- ☒ Control: Use remote control functions on authorized computers.
- ☒ Support: Access support requests and support performance reports.

Group access

3 selected Clear all

3 selected

Support access

1 selected Clear all

Default

Cancel Save

Actual product screen - content area shown

Page permissions

Shape the management experience around each administrator's responsibilities.

IN THIS WORKSPACE

- Review permission profiles and their assigned scope.
- Separate access to management, reports, security and settings.
- Keep page access aligned with operational permissions and group assignments.

MANAGER

Permission

Search

Search: First name, Last name, Mail; leave blank to show all match

Rows per page

20

Search

Permission

1

First name	Last name	Mail	Authorize	Actions
Turan	Can	tcan@deskgate.com	—	Edit

1 / 1

Previous

Next

Usage guide

What does this page do?

Control which pages each administrator can access.

How do I use it?

Open the administrator's permissions, read each feature description, select the required pages and save. Group assignments are managed in the administrator account.

What should I know?

Account permissions, page permissions and assigned groups work together. Grant only the access required for the administrator's role.

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Actual product screen - content area shown

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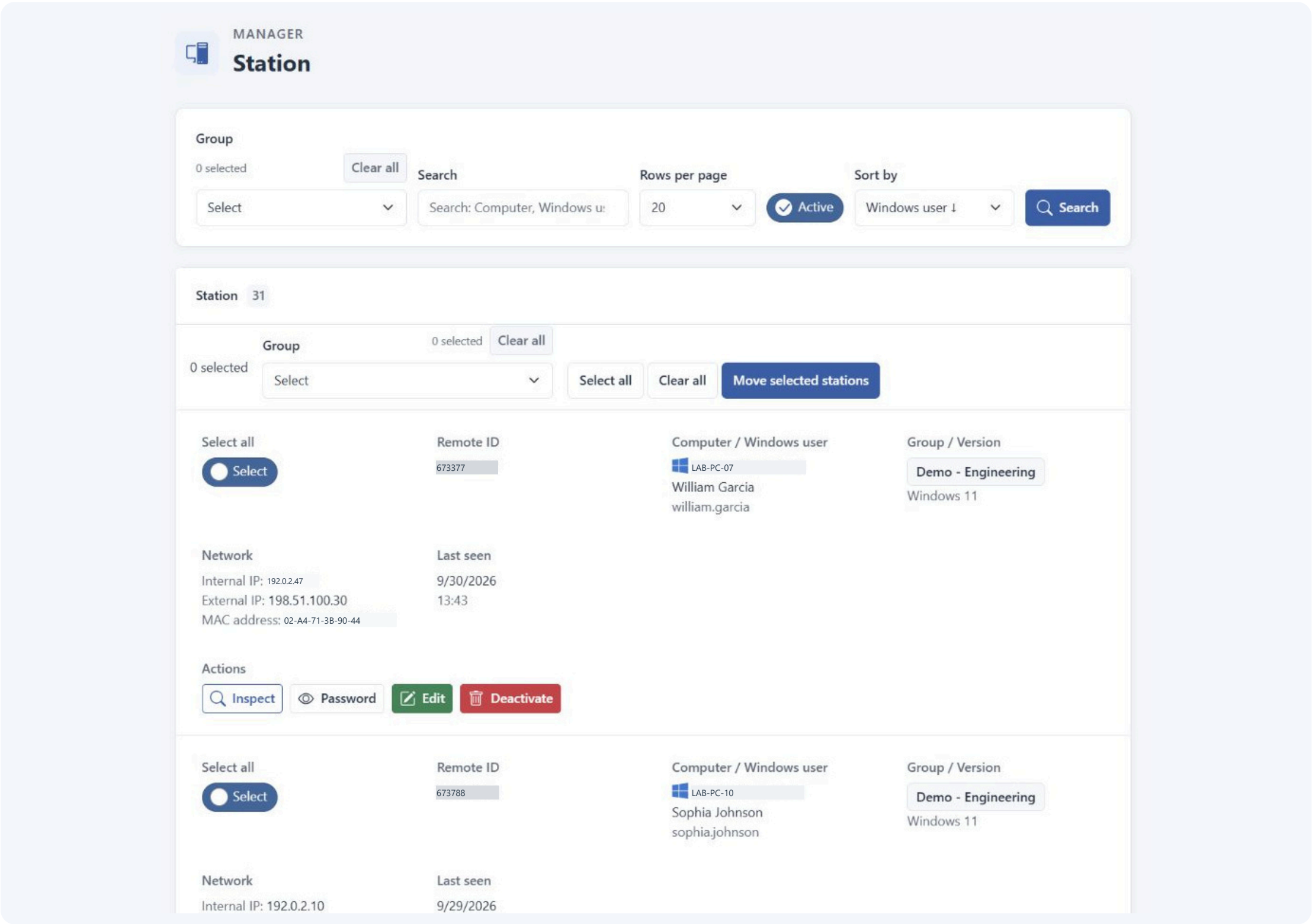
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Managed stations

Keep a practical directory of the computers connected to your organization.

IN THIS WORKSPACE

- Find stations by group, identity and status.
- Review computer, user and operating-system context.
- Use station-level actions and open the relevant device details.



Actual product screen - content area shown

User profiles

Connect recognizable user identities with the computers they use.

IN THIS WORKSPACE

- Search and review user profiles.
- Maintain names and organizational details.
- Use these identities across activity, support and combined reports.

MANAGER

Users

Group

0 selected

Clear all

Search

Rows per page

Select

Search: First name, Last name, Mail, ID numl

20

Search

+ Add user

Users 30

Remote ID	First name	Last name	Mail
675158	Abigail	Turner	abigail.turner@example.com
• Active			
ID number	Gender	Mobile phone number	
LAB-PC-20	Selected		
Actions			
EditDelete			

Remote ID	First name	Last name	Mail
79300015	Alexander	Owens	alexander.owens@example.com
• Active			
ID number	Gender	Mobile phone number	
LAB-PC-15	Selected		
Actions			
EditDelete			

Remote ID	First name	Last name	Mail
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Actual product screen - content area shown

Endpoint rules

Build reusable policies that can be assigned through your device groups.

IN THIS WORKSPACE

- Review enabled capabilities in the rule list.
- Open a rule to configure its individual behavior switches.
- Use rule descriptions to understand the effect of each setting before saving.

Configuration view. Select the scope and review settings before saving.

RULES
Rule

Rule name
Default
Use between 3 and 50 characters.

Authorize

- ☒ **Multiple screen viewing**
View several group computers on one screen.
- ☒ **Screen recording (24/7)**
Record group computer screens continuously.
- ☐ **Disable all settings if no connection**
Disable client settings while disconnected.
- ☐ **Hide password**
Hide the connection password in the client.
- ☐ **Hide application**
Hide the client application interface.
- ☐ **Users can't send support request**
Prevent users from submitting support requests.
- ☒ **Disable approval request**
Connect without asking the user for approval.
- ☐ **Hide mini bar**
Hide the mini toolbar during remote sessions.
- ☐ **Outgoing connection not allowed**
Prevent outgoing connections from group computers.
- ☒ **Remote access on**
Keep remote access enabled on group computers.

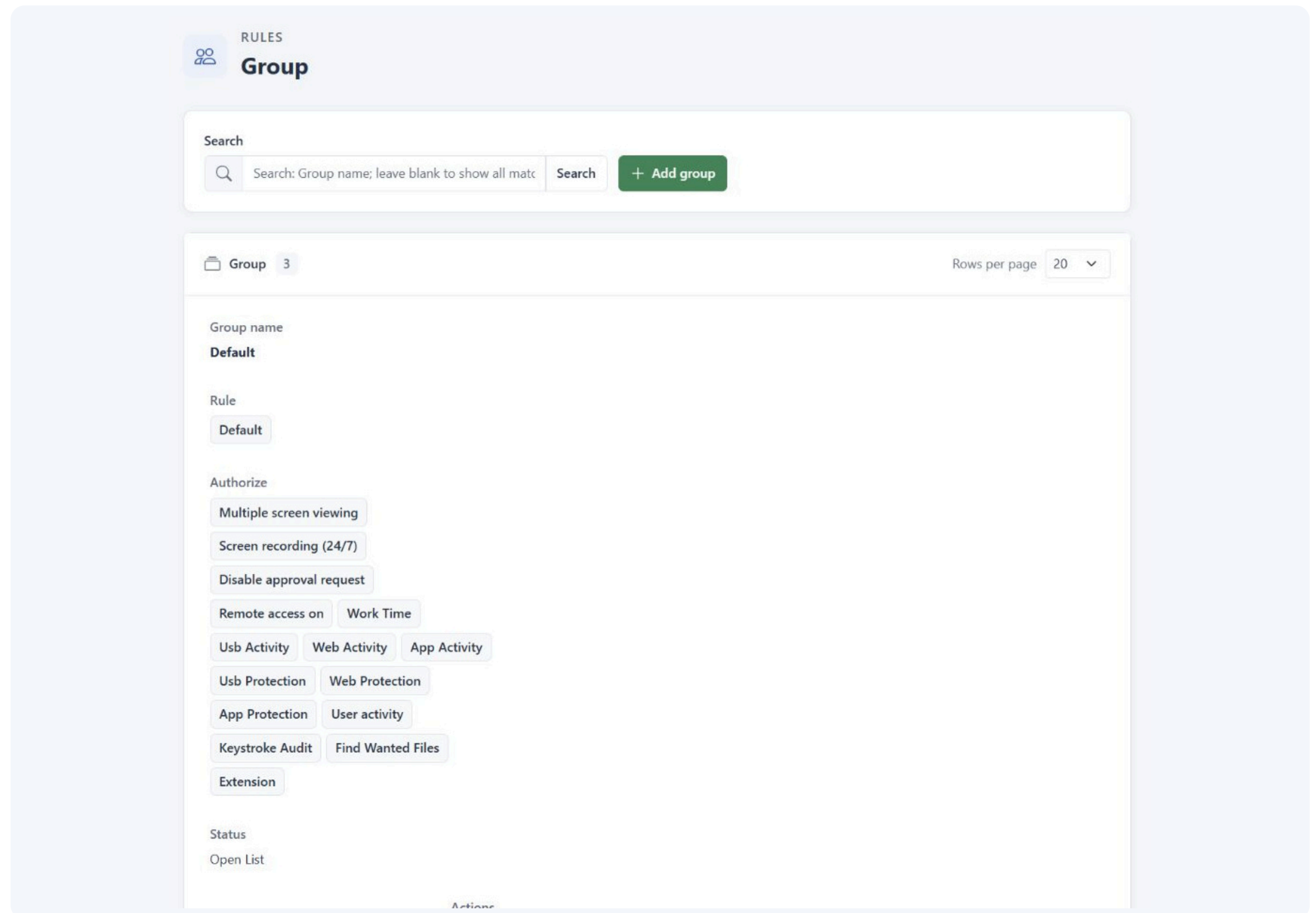
Actual product screen - content area shown

Device groups

Organize your environment into manageable operational scopes.

IN THIS WORKSPACE

- Create descriptive groups for teams or departments.
- Associate groups with the appropriate rule policy.
- Reuse group scope in permissions, filters and endpoint operations.



Actual product screen - content area shown

Work-time policies

Define the working-time context used by supported analysis features.

IN THIS WORKSPACE

- Create named work-time groups.
- Set the applicable working schedule.
- Review assignments before interpreting working-hours reports.

RULES

Work time groups

Search

Search: Group name: leave blank to show all matching records

Search

Rows per page

20

+ Add work time group

No matching records.

0-0 of 0 records

First

Previous

Next

Last

1 / 1

Usage guide

What does this page do?

Working time group. Determine the working hours of the users.

How do I use it?

Create or edit the policy group and its group access. Open Definitions to configure its entries or working hours.

What should I know?

Saved settings must reach the connected clients. Pending indicates delivery or processing is still outstanding.

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Actual product screen - content area shown

Operational alerts

Configure the conditions and delivery scope for operational notifications.

IN THIS WORKSPACE

- Choose an alert type and the relevant group.
- Define thresholds and timing where available.
- Enable the rule after reviewing its recipients and notification prerequisites.

The captured environment has automatic execution disabled. Enable and validate the required runtime services for production use.

RULES

Alert rules

Monitor stations, licenses, scheduled reports, and the local GoMyidServer service.

Automatic execution is disabled in this environment. Manual execution is available.

Alert definition

Name

Alert type

Long-term offline station percentage

Severity

Warning

Threshold

5

Duration (minutes)

2880

Percentage basis

Active registered stations

Report scope

All users

Check interval

Every 5 minutes

Reminder

Every hour

☒ Send recovery email

☒ Active

Cancel

Save

Usage guide

Actual product screen - content area shown

USB access policies

Manage removable-device allow or deny policies for a defined scope.

IN THIS WORKSPACE

- Create a named USB policy group.
- Review the applicable rule type and device definitions.
- Apply policies through the supported endpoint configuration.

Configuration view. Select the scope and review settings before saving.

PROTECTION

USB allow or deny

USB allow or deny

Name

Work Time

0 selected

Clear all

Select

Group access

0 selected

Clear all

Select

Active

Cancel

Save

Usage guide

What does this page do?

Access USB protection rules and device lists.

How do I use it?

Create or edit the policy group and its group access. Open Definitions to configure its entries or working hours.

What should I know?

Assign the policy to the intended groups and enable the corresponding USB, Web or App option in their security rule. Review the definitions before saving.

You can turn off usb addresses for data security. If you want, you can give special permission to some serial numbered usb's. Please do not forget to activate usb " USB RULE " from security rules.

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Website restrictions

Maintain website policy definitions that match your organization's needs.

IN THIS WORKSPACE

- Create a website restriction group.
- Choose the supported policy behavior and site definitions.
- Review the group scope and active state before deployment.

Configuration view. Select the scope and review settings before saving.

PROTECTION

Web restrictions

Web restrictions

Name

Work Time

0 selected

Clear all

Select

Group access

0 selected

Clear all

Select

Active

Cancel

Save

Usage guide

What does this page do?

Access website protection rules and address lists.

How do I use it?

Create or edit the policy group and its group access. Open Definitions to configure its entries or working hours.

What should I know?

Assign the policy to the intended groups and enable the corresponding USB, Web or App option in their security rule. Review the definitions before saving.

Website ban. You can prevent users from accessing unwanted website addresses. You can also apply these barriers according to working hours. This feature may give warnings in some antivirus software. Don't forget to give permission if you have antivirus software before using it. Please do not forget to activate web "WEB RULE" from security rules.

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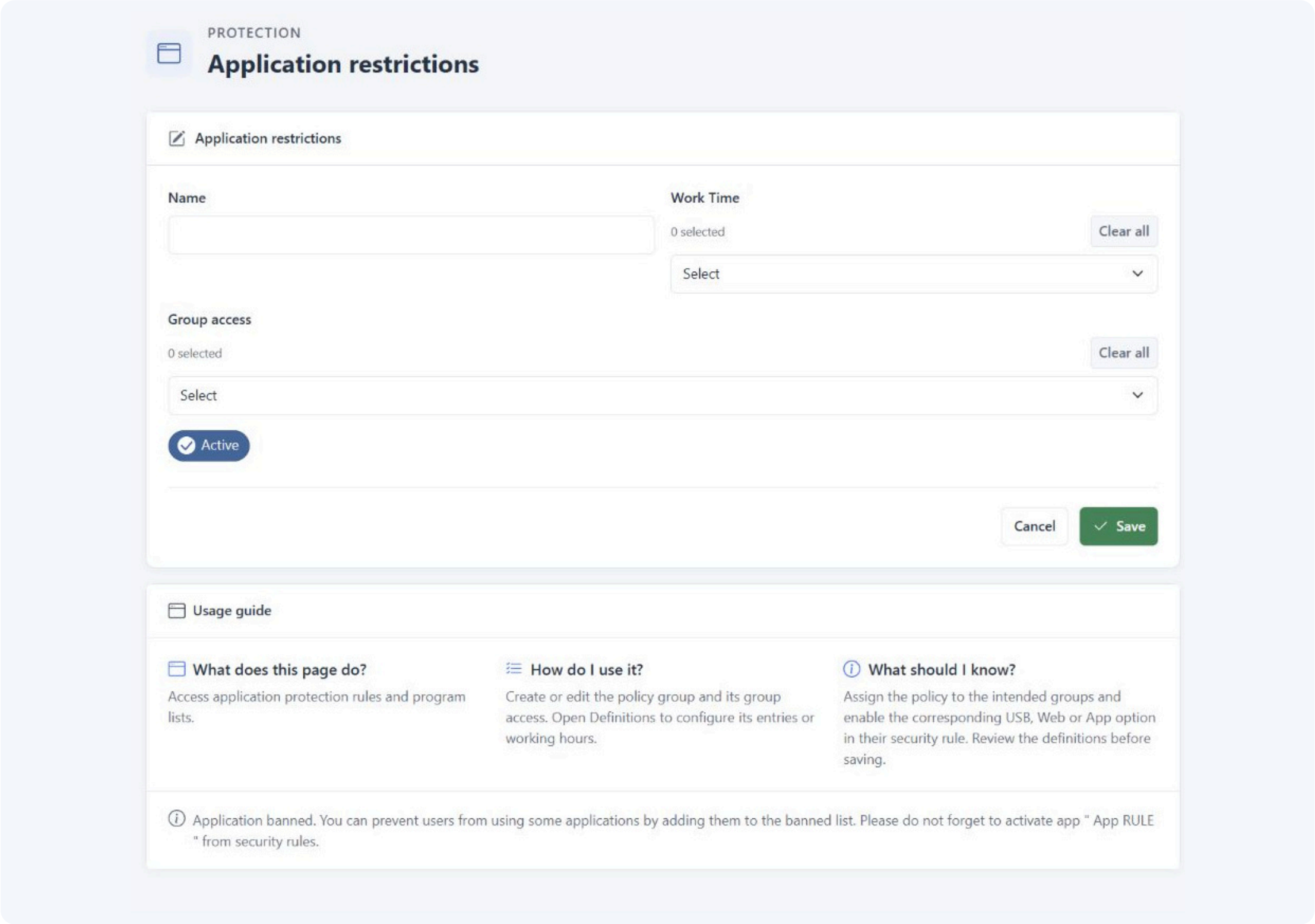
Application restrictions

Control the application policy definitions distributed to supported clients.

IN THIS WORKSPACE

- Organize application restrictions into named groups.
- Maintain executable or application definitions supported by the policy.
- Review scope and activation independently from usage reports.

Configuration view. Select the scope and review settings before saving.



Actual product screen - content area shown

Sensitive file discovery

Locate relevant files on selected computers using a targeted search request.

IN THIS WORKSPACE

- Select groups or users, directories and search terms.
- Use file-extension tags to narrow the scan.
- Review returned results as supported clients process the request.

This demo shows the search workspace before a scan is submitted.

Sensitive File Scan

Create new search

Group

0 selected

Clear all

All

▼

All Group

Users

0 selected

Clear all

Select

▼

Specify the maximum number of data to retrieve from search results on each computer.

50

▼

All Directory (This process may take a long time)

All sub directories

Directory to search, Example: C:\Users or C:\

The name of the file to be searched must be at least 3 characters

Extension

*.zip

*.rar

*.exe

*.csv

*.txt

*.doc

*.docx

*.gif

*.jpg

*.jpeg

*.mpg

*.mpeg

*.pdf

*.png

*.pdf

+

Example: Use this *.* format for all file extensions and files without extensions. For certain file extensions, *.exe; *.csv; *.txt; *.zip

Cancel

✓ Create new search

No Records Found

1 / 1 · 0

First

Previous

Next

Last

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Keystroke event review

Inspect collected keyboard-event records in their user and application context.

IN THIS WORKSPACE

- Filter the available records by user, group and period.
- Review application and recorded event details.
- Use bounded exports for a focused investigation.

Keystrokes

Group

1 selected

Clear all

Demo - Engineering

Users

0 selected

Clear all

Select

From

To

09/25/2026

09/30/2026

Search

Search: Text, Title; leave blank to st

Page size

20

Sort by

Users ↓

Application

0 selected

Clear all

Select

Undeleted users

Search

PDF record limit

5,000

Summary PDF

Detailed PDF

CSV

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Application

Application

Teams.exe	47
WindowsTerminal.exe	44
Code.exe	31
figma.exe	31
devenv.exe	29
notepad.exe	23

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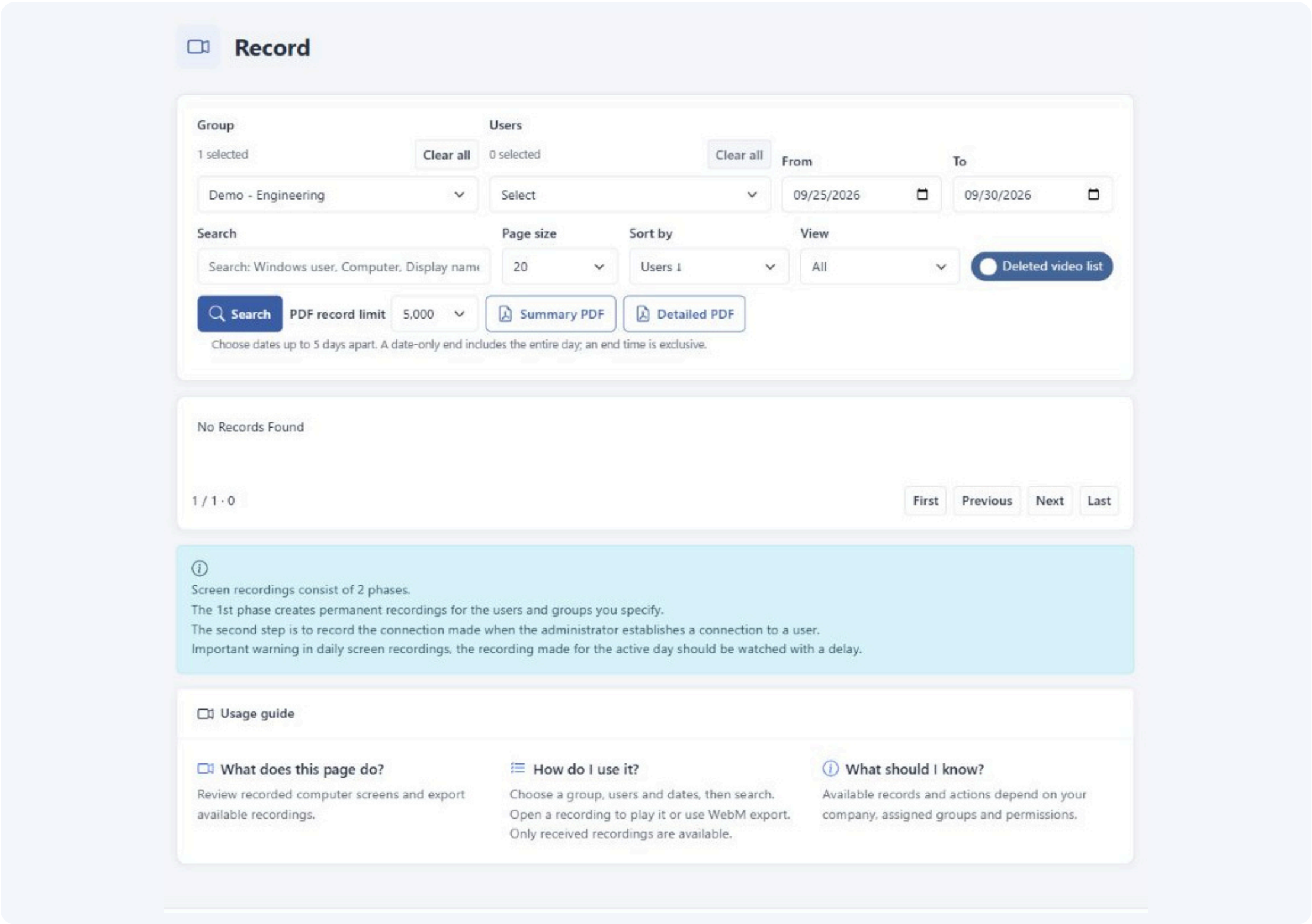
Screen recordings

Find available screen recordings for a selected user and time range.

IN THIS WORKSPACE

- Filter the recording list by device scope and date.
- Open available recordings for visual review.
- Use playback and export controls when recording files are available.

No recordings match this demo-group filter. The screenshot shows the recording search workspace.



Actual product screen - content area shown

USB and file activity

Explore file operations with source paths, destinations and device context.

IN THIS WORKSPACE

- Review event totals and create, delete or rename counts.
- Filter by user, date, operation and search text.
- Inspect individual records or prepare summary and detailed exports.

USB and File Event Activities

Total Events
431
All events in current filter

Created
189
File creation events

Deleted
51
File deletion events

Renamed
191
File and folder renames

Unique Users
15
Users in current filter

Group
1 selected
Clear all
Demo - Engineering

Users
0 selected
Clear all
Select

From
09/25/2026

To
09/30/2026

Event type
All List

Search
Search: Path, Destination Path; leave blank to show all matching rex

Page size
20

Sort by
User ↓

Undeleted users

Excel

Search

PDF record limit
5,000

Summary PDF

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Remote ID	User / computer	Event type	Serial / drive	Source path	Destination path	Timestamp
673377	William Garcia LAB-PC-07	Rename Folder	USB-SAMPLE-07 E:	C:\Demo\Documents \Client-onboarding-8.pdf	C:\Demo\Archive\Cli ent-onboarding-8.pdf	9/25/2026 08:24
673377	William Garcia DEMO-0930-PC-07	Create	USB-SAMPLE-07 E:	C:\Demo\Documents \Release-planning-123.pdf	E:\Demo\Export\Rele ase-planning-123.pdf	9/25/2026 11:08
673377	William Garcia LAB-PC-01	Rename File	USB-SAMPLE-07 E:	C:\Demo\Documents \Service-handbook-204.docx	C:\Demo\Archive\Ser vice-handbook-204.docx	9/25/2026 12:09
673377	William Garcia LAB-PC-07	Rename Folder	USB-SAMPLE-07 E:	C:\Demo\Documents \Inventory-review-500.csv	C:\Demo\Archive\Inv entory-review-500.csv	9/28/2026 08:20

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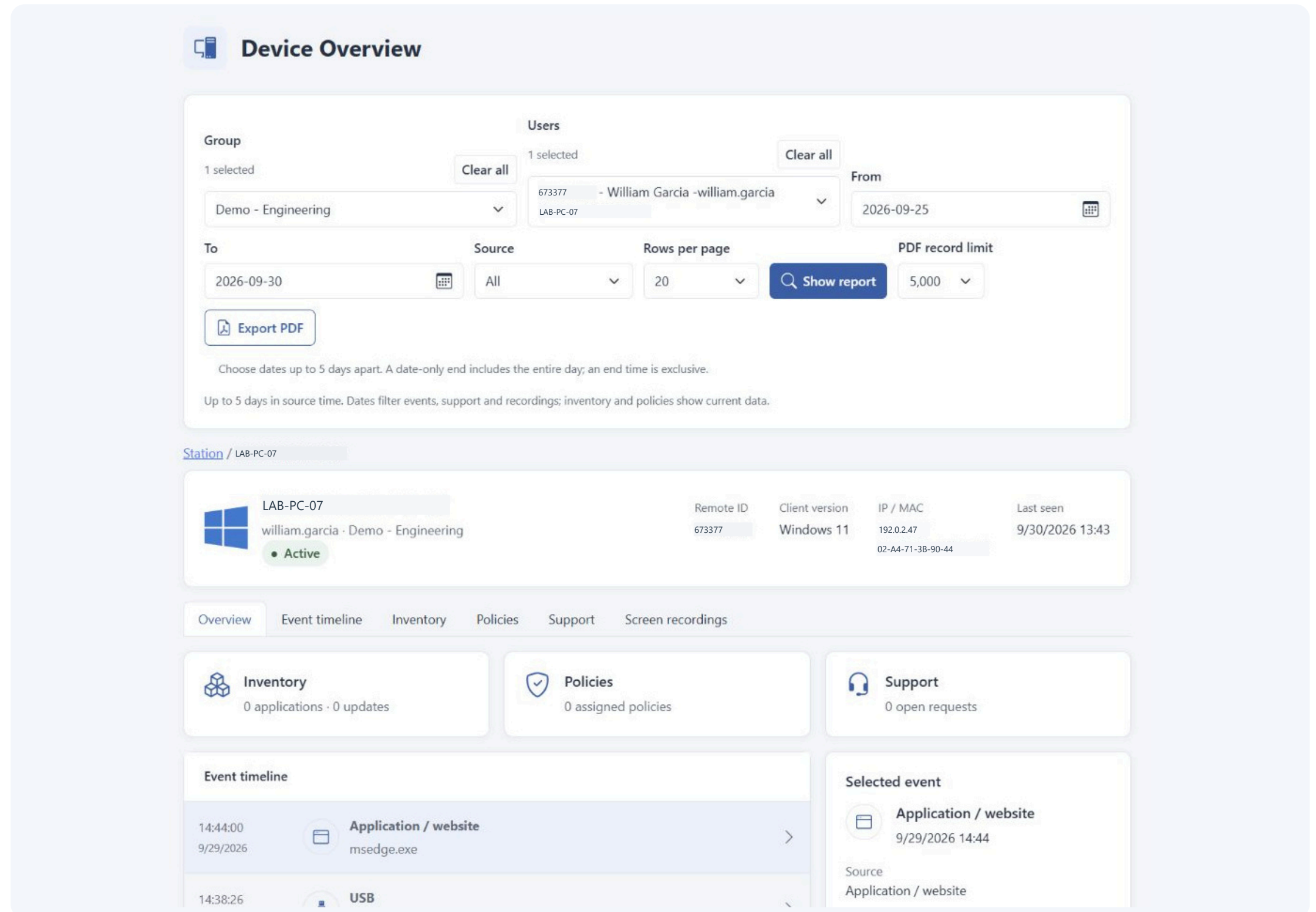
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Device overview

Bring the most relevant information about one device into a single workspace.

IN THIS WORKSPACE

- Select a device and review its identity and current context.
- Navigate among activity, connections, protection, support and inventory views.
- Use a consistent date range when moving between details.



Actual product screen - content area shown

User event review

Search the event records available in the user reporting workspace.

IN THIS WORKSPACE

- Choose group, users and a date range.
- Narrow the view with event type, search and ordering controls.
- Review the actual event columns before interpreting or exporting results.

Users Logins Time

Group

1 selected

Clear all

Demo - Engineering

▼

Users

0 selected

Clear all

Select

▼

From

09/25/2026

📅

To

09/30/2026

📅

Event type

All List

▼

Search

Search: Path, Destination Path; leave blank to show all matching rex

Page size

20

▼

Sort by

User ↓

▼

Undeleted users

Excel

Search

PDF record limit

5,000

▼

Summary PDF

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Remote ID	User / computer	Event type	Serial / drive	Source path	Destination path	Timestamp
673377	William Garcia LAB-PC-07	Rename Folder	USB-SAMPLE-07 E:	C:\Demo\Documents \Client-onboarding- 8.pdf	C:\Demo\Archive\Cli ent-onboarding- 8.pdf	9/25/2026 08:24
673377	William Garcia LAB-PC-07	Create	USB-SAMPLE-07 E:	C:\Demo\Documents \Release-planning- 123.pdf	E:\Demo\Export\Rele ase-planning- 123.pdf	9/25/2026 11:08
673377	William Garcia LAB-PC-07	Rename File	USB-SAMPLE-07 E:	C:\Demo\Documents \Service-handbook- 204.docx	C:\Demo\Archive\Ser vice-handbook- 204.docx	9/25/2026 12:09
673377	William Garcia LAB-PC-07	Rename Folder	USB-SAMPLE-07 E:	C:\Demo\Documents \Inventory-review- 500.csv	C:\Demo\Archive\Inv entory-review- 500.csv	9/28/2026 08:20
673377	William Garcia LAB-PC-07	Create	USB-SAMPLE-07 E:	C:\Demo\Documents \Quarterly-budget- 357.csv	E:\Demo\Export\Qua rterly-budget- 357.csv	9/28/2026 08:29
70200007	William Garcia	Create	USB-SAMPLE-07	C:\Demo\Documents \Security-review-	E:\Demo\Export\Sec urity-review-5.csv	9/28/2026 09:17

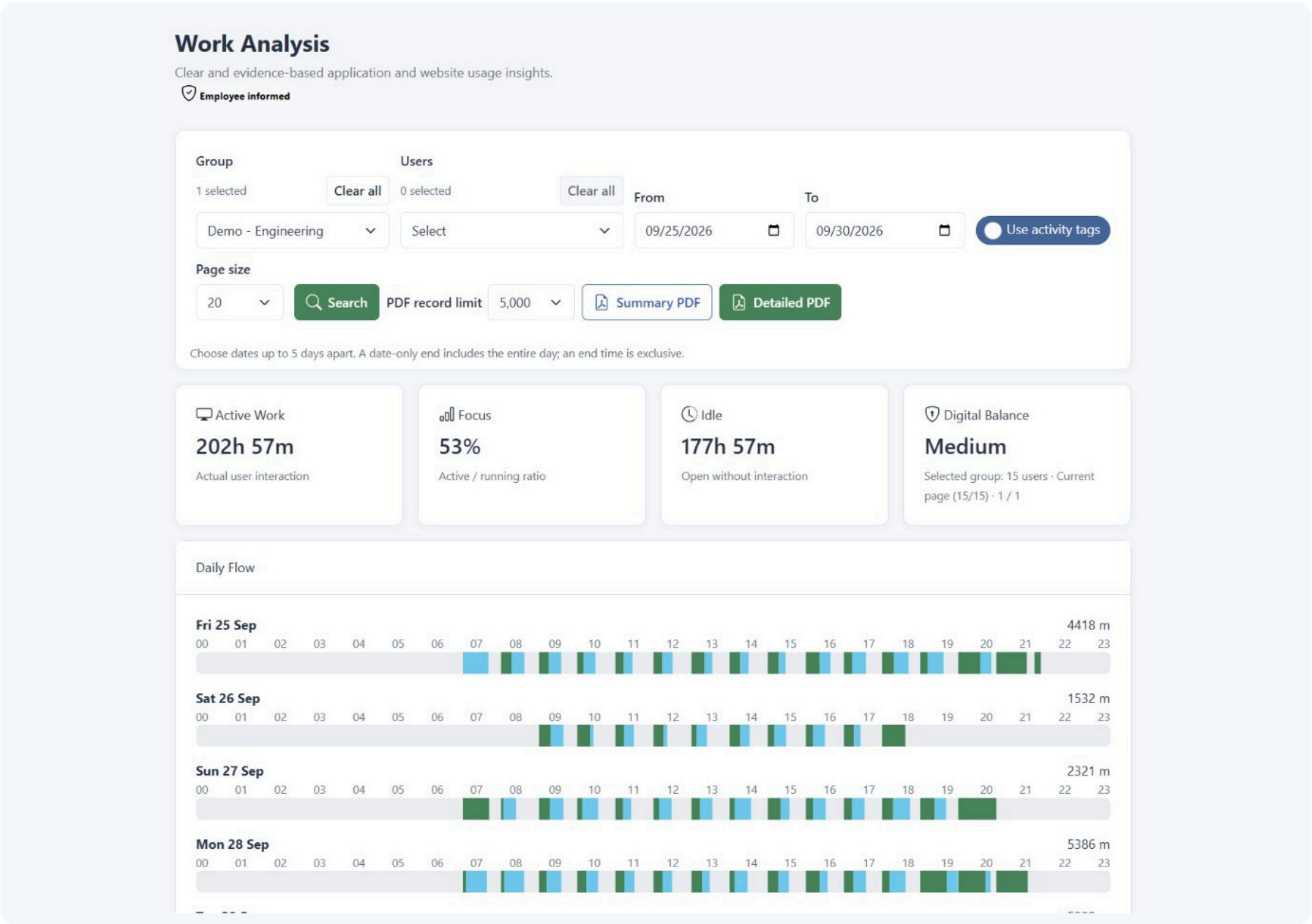
Actual product screen - content area shown

Work analysis

Explore how recorded time is distributed across applications, websites and activity tags.

IN THIS WORKSPACE

- Compare activity timelines for a selected group and period.
- Inspect focus indicators and the configured category context.
- Drill into a user's application or website details.



Full website paths

Follow a website summary to the actual recorded page URLs.

IN THIS WORKSPACE

- Keep the selected user and date range when opening a site.
- Review complete stored addresses, including available paths and query strings.
- Open a URL with the external-link icon or include details in an export.

Users

1 selected

Clear all

Group

1 selected

Clear all

Demo - Engineering

▼

672555 - James Anderson - james.anderson LAB-PC-01 PC-01

▼

From

09/25/2026

📅

To

09/30/2026

📅

☐ Use activity tags

Type

Web

▼

Page size

20

▼

🔍 Search

PDF record limit

5,000

▼

📄 Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Detailed Activity

User	RndId	Application / Website	Type	Active	Idle	Total	Category	Timestamp
James Anderson	672555	https://stackoverflow.com/questions/tagged/c%23 🔗	🌐 Web	00h 03m	00h 03m	00h 06m	Undefined	9/30/2026 14:28
James Anderson	672555	https://stackoverflow.com/questions/tagged/sql 🔗	🌐 Web	00h 05m	00h 01m	00h 06m	Undefined	9/30/2026 14:18
James Anderson	672555	https://stackoverflow.com/questions/tagged/javascript 🔗	🌐 Web	00h 04m	00h 01m	00h 05m	Undefined	9/30/2026 13:06
James Anderson	672555	https://stackoverflow.com/questions/tagged/c%23 🔗	🌐 Web	00h 03m	00h 00m	00h 03m	Undefined	9/30/2026 12:15

Actual product screen - content area shown

Management summary

Bring key activity indicators and period comparisons into a concise management view.

IN THIS WORKSPACE

- Review active time and categorized activity indicators.
- Compare the selected reporting periods.
- Move from aggregate indicators to the underlying user details.

Management Summary

Work patterns, usage trends and security events at a glance.

Group

1 selected

Clear all

Demo - Engineering

Users

0 selected

Clear all

Select

From

09/25/2026

To

09/30/2026

Page size

20

Search

PDF record limit

5,000

Summary PDF

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Measured time

380h 54m

Period A

Active time

202h 57m

New

Activity rate

53%

+53 points

Work use

97%

+97 points

Private use

3%

+3 points

USB / file events

431

New

Manager assessment

Activity trend

Activity rate is 53%; the difference from Period B is 53 points.

Usage balance

Work use is 97%, private use is 3%, and undefined use is 0%.

Security events

Period A contains 431 USB or file events; Period B contains 0.

Period comparison

Period A: 9/25/2026 – 9/30/2026

Period B: 9/19/2026 – 9/24/2026

Metric	Period A	Period B	Change
Activity rate	53%	0%	+53 points
Work use	97%	0%	+97 points
Private use	3%	0%	+3 points
USB / file events	431	0	New

Actual product screen - content area shown

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Administrator support activity

Review recorded remote-support sessions from the administrator perspective.

IN THIS WORKSPACE

- Filter by administrator, service type, group and time.
- Inspect available sessions, intervals and duration summaries.
- Distinguish session reporting from the separate support-request report.

Admin Support Activity

Remote support workload and service coverage

Group

1 selected

Clear all

Admin

0 selected

Clear all

From

To

Service type

Demo - Engineering

All

09/25/2026

09/30/2026

All services

Page size

20

Search

PDF record limit

5,000

Summary PDF

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Active admins

0

Unique users

0

Support sessions

0

Total connected time

0h 00m 00s

Average session

0h 00m 00s

Durations are calculated from paired start/end events. Incomplete event pairs are excluded from duration totals and shown separately.

Admin workload comparison

Admin	Unique users	Sessions	Connected time	Remote screen	File transfers	Commands	Calls	Incomplete	Action
Turan Can	0	0	0h 00m 00s	14h 04m 44s	0	0	0	2	View details

1 / 1 · 13

First

Previous

Next

Last

Service mix

Remote screen

100%

File transfer

0%

Commands

0%

Calls

0%

Actual product screen - content area shown

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Activity categories

Define the categories that give application and website reports business context.

IN THIS WORKSPACE

- Maintain job-related and private activity definitions.
- Review the category assigned to each definition.
- Use consistent categorization when comparing reports.

Job and private definitions

Groups

1 selected

Clear all

Type

Status

Sort by

Search

Demo - Engineering

Application

All

Application t

Search: Application, Url; leave bl

Page size

20

Search

Application	Name	Url	Status	#Item
7zFM.exe	7-Zip		Work	#Item
AcroRd32.exe	Adobe Acrobat Reader		Work	#Item
admin			Undefined	#Item
Code.exe	Visual Studio Code		Work	#Item
devenv.exe	Visual Studio		Work	#Item
EXCELEXE	Microsoft Excel		Work	#Item
explorer.exe	Windows Explorer		Work	#Item
figma.exe	Figma		Work	#Item
mspaint.exe	Paint		Work	#Item
notepad.exe	Notepad		Work	#Item

Actual product screen - content area shown

Application names

Make application reporting easier to read with recognizable display names.

IN THIS WORKSPACE

- Find the application definition to review.
- Maintain a meaningful display name.
- Use consistent names across reporting and analysis.

Application Name

Sort by

Application 1

Search

Search: Application, Url; leave blank to show all matching records

Page size

20

Search

Application	Define exe name	Edit
7zFM.exe	7-Zip	Edit
AcroRd32.exe	Adobe Acrobat Reader	Edit
admin		Edit
chrome.exe	MDN	Edit
chrome.exe	Python Docs	Edit
chrome.exe	GoMyid	Edit
chrome.exe	Microsoft 365	Edit
chrome.exe	NASA	Edit
chrome.exe	Zoom	Edit
Code.exe	Visual Studio Code	Edit
devenv.exe	Visual Studio	Edit
EXCELEXE	Microsoft Excel	Edit

Actual product screen - content area shown

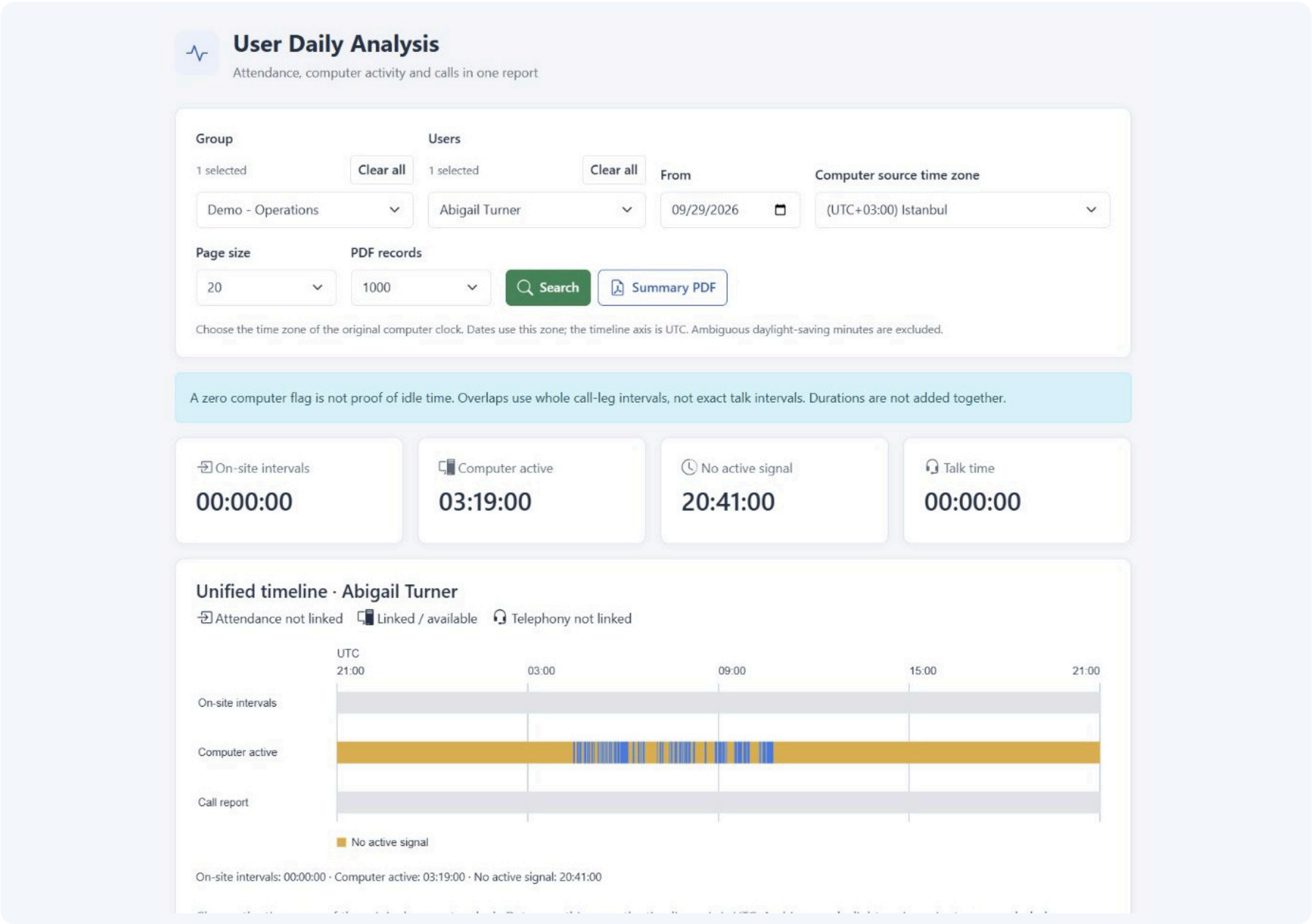
Daily cross-source analysis

See one user's available computer, attendance and call information on a shared daily timeline.

IN THIS WORKSPACE

- Select the user, day and original computer time zone.
- Review activity intervals and source coverage together.
- Keep missing or unlinked attendance and telephony sources explicitly unknown.

Computer activity is populated. Attendance and telephony are not linked in this demo and remain explicitly unknown.



Actual product screen - content area shown

User period summary

Compare the available signals across several days for one user.

IN THIS WORKSPACE

- Review daily computer activity alongside linked attendance and calls.
- Open a specific day for timeline-level context.
- Export a defined number of detail rows without relying on screen pagination.

Computer activity is populated. Attendance and telephony are not linked in this demo and remain explicitly unknown.

User Period Summary

Attendance, computer activity and calls in one report

Group

1 selected

Clear all

Demo - Operations

Users

1 selected

Clear all

Abigail Turner

From

09/25/2026

To

09/30/2026

Computer source time zone

(UTC+03:00) Istanbul

Page size

20

PDF records

1000

Search

Summary PDF

Choose the time zone of the original computer clock. Dates use this zone; the timeline axis is UTC. Ambiguous daylight-saving minutes are excluded.

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

A zero computer flag is not proof of idle time. Overlaps use whole call-leg intervals, not exact talk intervals. Durations are not added together.

On-site intervals

00:00:00

Computer active

16:15:00

No active signal

79:45:00

Talk time

00:00:00

Daily overview

09-25

09-26

09-27

09-28

09-29

09-30

On-site intervals · Computer active · Talk time

Actual product screen - content area shown

Group summary

Compare available operational signals across the users in a selected group.

IN THIS WORKSPACE

- Review displayed-user summary cards and individual rows.
- See which source systems are linked or missing.
- Open a user's daily view to investigate the underlying context.

Computer activity is populated. Attendance and telephony are not linked in this demo and remain explicitly unknown.

Group Summary

Attendance, computer activity and calls in one report

Group

1 selected

Clear all

Demo - Operations

Users

0 selected

Clear all

Select

From

09/29/2026

Computer source time zone

(UTC+03:00) Istanbul

Page size

20

PDF records

1000

Search

Summary PDF

Choose the time zone of the original computer clock. Dates use this zone; the timeline axis is UTC. Ambiguous daylight-saving minutes are excluded.

A zero computer flag is not proof of idle time. Overlaps use whole call-leg intervals, not exact talk intervals. Durations are not added together.

Summary cards cover the displayed/exported users only. • Users: 15

On-site intervals

00:00:00

Computer active

60:18:00

No active signal

299:42:00

Talk time

00:00:00

Users

Abigail Turner

Talk time

—

On-site intervals

—

Call interval without active signal

00:00:00

Computer active

03:19:00

Data coverage

Attendance not linked • Telephony not linked

No active signal

20:41:00

Details

View day

Users

Avery Collins

Talk time

—

On-site intervals

—

Call interval without active signal

00:00:00

Computer active

03:27:00

Data coverage

Attendance not linked • Telephony not linked

No active signal

20:33:00

Details

Actual product screen - content area shown

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Support groups

Structure the support workspace around the teams or categories that handle requests.

IN THIS WORKSPACE

- Create and maintain support groups.
- Use meaningful names for routing and review.
- Connect administrator support access with the intended scope.

SUPPORT

Support groups

Organize support groups and notification preferences.

Search

Search: Group name; leave blank to show all matc

Search

Status

Active

▼

+ Add support group

Support group list

1

Rows per page

20

▼

Default	Status ● Active	Send Mail — Disabled	Edit Deactivate
-------------------------------	---------------------------------------	--	---

1–1 of 1 records

First

Previous

1 / 1

Next

Last

Usage guide

What does this page do?

Access support requests and support performance reports.

How do I use it?

Create or edit support groups, their active status and email notification options. Administrator support access is configured separately.

What should I know?

Account permissions, page permissions and assigned groups work together. Grant only the access required for the administrator's role.

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Actual product screen - content area shown

Support requests

Give service teams a shared view of incoming requests and their progress.

IN THIS WORKSPACE

- Search requests by scope, status and period.
- Review requester, subject, priority and request status.
- Open a request to inspect the available conversation and resolution context.

Support

Search

Search: Title, User, Category; leave blank to show all matching records

From

09/25/2026

To

09/30/2026

Status

All

Search

PDF record limit

5,000

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Page size

20

Apply

ID #	Remote Id	Admins	Category	Group	Username	Title	Status	Score	Create Date	Edit
88	674747	Turan Can	Default	Demo - Operations	Michael Quinn	[DEMO] Application install	Complete	Empty	9/30/2026 14:24	Edit
76	672829		Default	Demo - Engineering	Noah Carter	[DEMO] Mail synchronization	New	Empty	9/30/2026 13:36	Edit
87	674610	Turan Can	Default	Demo - Operations	Harper Parker	[DEMO] Application install	Complete	Empty	9/30/2026 13:28	Edit
78	79300004	Turan Can	Default	Demo - Engineering	Emma Davis	[DEMO] Mail synchronization	Complete	Empty	9/30/2026 11:00	Edit
96	675432	Turan Can	Default	Demo - Operations	Emily Vaughn	[DEMO] VPN troubleshooting	Complete	Empty	9/30/2026 10:25	Edit
				Demo -	Avery	[DEMO] VPN			9/30/2026	

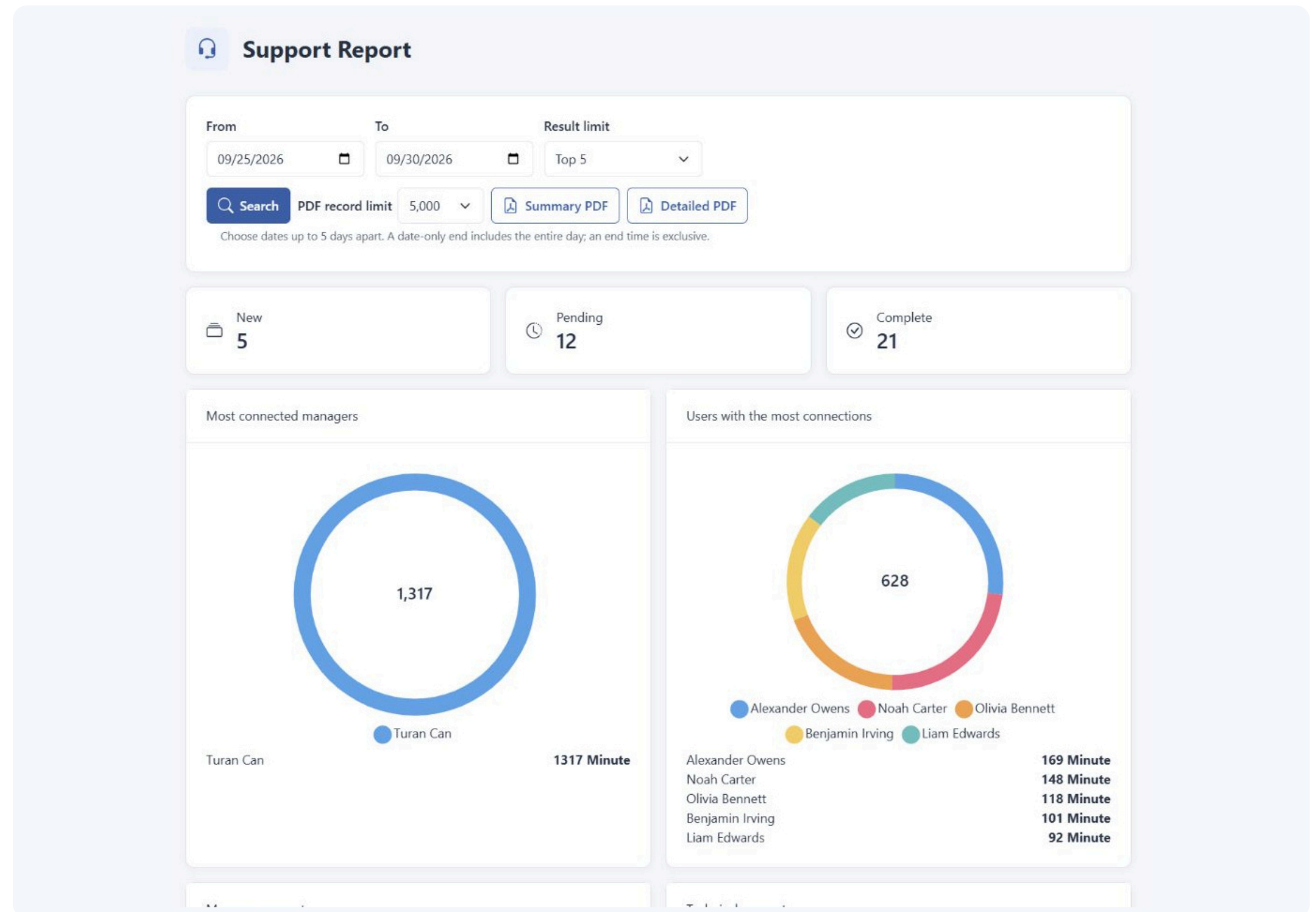
Actual product screen - content area shown

Support performance

Understand service demand through request counts, status and category breakdowns.

IN THIS WORKSPACE

- Compare new, pending and completed requests.
- Review the distribution of requests across categories.
- Export the selected reporting scope for service reviews.



Actual product screen - content area shown

Inventory center

Connect each computer with its collected hardware, software and update information.

IN THIS WORKSPACE

- Review station totals and inventory-readiness indicators.
- Open a computer and switch among hardware, software and updates.
- Use filters and exports to focus an inventory review.

Stations are available; detailed hardware and software payloads have not been collected in this demo.

INVENTORY

Inventory Center

Total31

Active1

Inventory ready0

Software0

Updates0

Group

0 selected

Clear all

Status

All

Search

Search: Computer, User, Operating syste

Page size

20

Search

Sort by

Computer ↑

Excel

Computer	User	Group	Technical details	Internal IP	MAC address	Status	Software	Updates	Last seen	Actions
LAB-PC-01 PC-01	James Anderson	Demo - Engineering		192.0.2.1	02-30-09-00-00-01	● Passive	0	0	9/30/2026 14:28:00	Details
LAB-PC-01 PC-02	Olivia Bennett	Demo - Engineering		192.0.2.2	02-30-09-00-00-02	● Passive	0	0	9/30/2026 14:37:00	Details
LAB-PC-01 PC-03	Noah Carter	Demo - Engineering		192.0.2.3	02-30-09-00-00-03	● Passive	0	0	9/30/2026 14:40:00	Details
LAB-PC-01 PC-04	Emma Davis	Demo - Engineering		192.0.2.4	02-30-09-00-00-04	● Passive	0	0	9/30/2026 14:57:00	Details
LAB-PC-01 PC-05	Liam Edwards	Demo - Engineering		192.0.2.5	02-30-09-00-00-05	● Passive	0	0	9/30/2026 14:08:00	Details
DEMO-0930-	Charlotte	Demo -		192.0.2.	02-30-09-00-				9/29/2026	Details

Actual product screen - content area shown

Stock center

Maintain an organizational register of stock and assets alongside device inventory.

IN THIS WORKSPACE

- Create descriptive stock records with the available identification fields.
- Search by product or model and review assignment state.
- Use a consistent asset register to support ownership and lifecycle tracking.

Configuration view. Select the scope and review settings before saving.

INVENTORY

Stock Center

Stock cards

0

Quantity

0

Assigned units

0

Available units

0

Details

Product type

0 selected

Clear all

Select

Brand

0 selected

Clear all

Select

Operating system

0 selected

Clear all

Select

Model / custom name

Quantity

1

Serial number

License key

Additional information

Invoice number

Purchase date

09/30/2026

Unit price

0.00

Warranty period

1

Private note

Cancel

Save

Actual product screen - content area shown

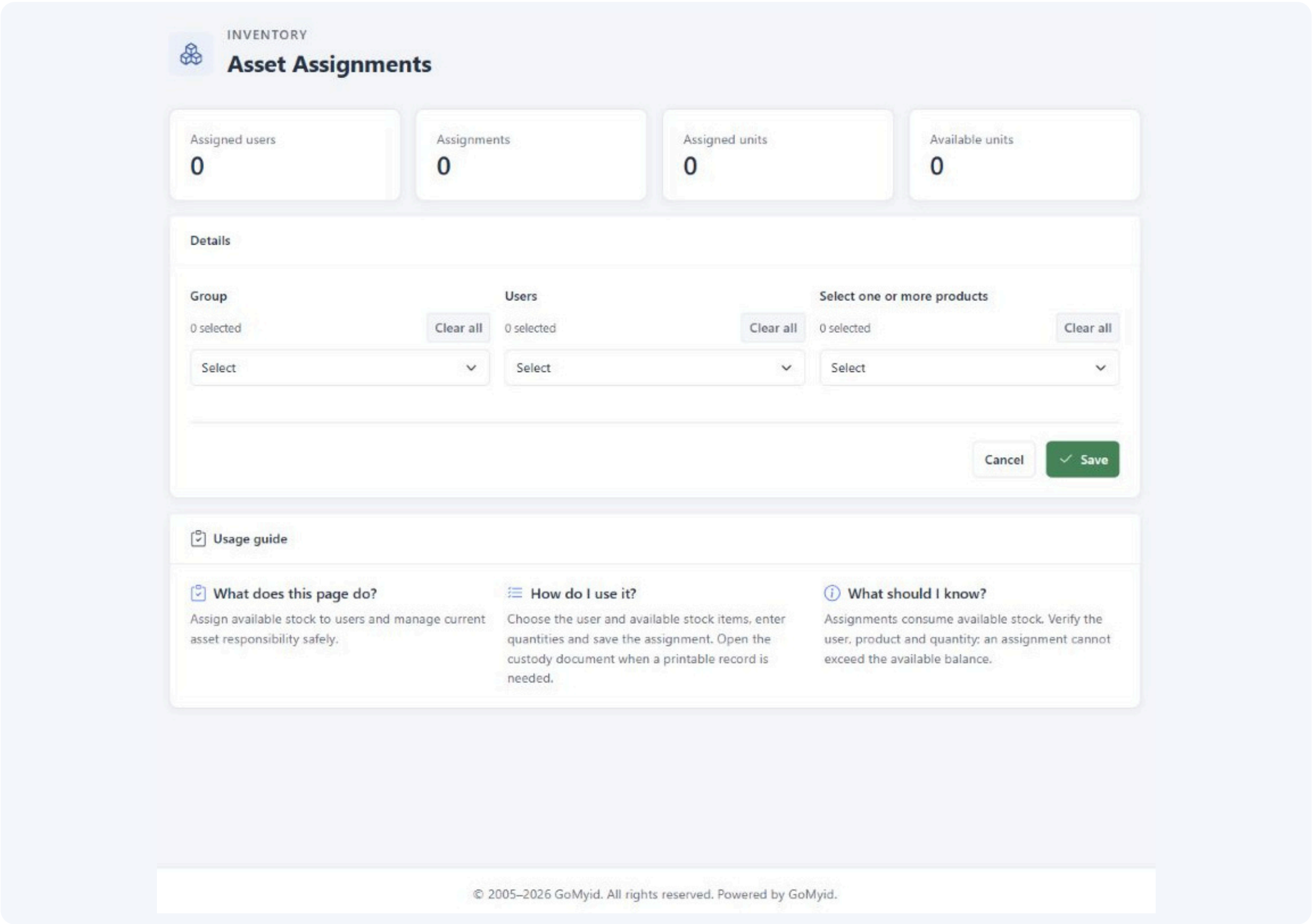
Asset assignments

Keep track of who holds an asset and whether it has been returned.

IN THIS WORKSPACE

- Review assigned users, assignment counts and available units.
- Create an assignment for the intended stock item and recipient.
- Search and inspect assignment history during asset reviews.

Configuration view. Select the scope and review settings before saving.



Actual product screen - content area shown

Software installation

Prepare and monitor software installation tasks for supported managed computers.

IN THIS WORKSPACE

- Define the software task and intended target scope.
- Configure the available scheduling and execution options.
- Inspect target results to distinguish pending, failed and completed work.

Configuration view. Select the scope and review settings before saving.

INSTALLATION

↓

Install Software

Details

Progress name

Schedule install date time

2026-09-30 16:43:00.529

Group

0 selected

Clear all

Select

▼

Type

Silent

▼

Download link [IP or URL]

Parameter

User accept

Install

▼

Private note

Cancel

✓ Save

↓ Usage guide

↓ What does this page do?

Schedule software installation on selected computer groups.

≡ How do I use it?

Select the group, package URL, parameters and scheduled time. Check the installer's unattended options before saving and confirming.

ⓘ What should I know?

Saving schedules the operation; it does not prove completion. Review target statuses and use start, stop or resend only when appropriate.

Actual product screen - content area shown

Script delivery

Coordinate approved scripts through a scoped management workflow.

IN THIS WORKSPACE

- Create a named script task and define its content.
- Choose the intended devices and supported execution options.
- Review task and target status after client processing.

Configuration view. Select the scope and review settings before saving.

INSTALLATION

Run the Script

Details

Progress name

Schedule install date time

2026-09-30 16:43:02.841

Group

0 selected

Clear all

Type

Silent

Select

Run the Script

Run once

Cancel

Save

Usage guide

What does this page do?

How do I use it?

What should I know?

Actual product screen - content area shown

Connection logs

Review remote connection activity across services, administrators and target devices.

IN THIS WORKSPACE

- Compare connection counts and available service breakdowns.
- Filter by period, service, result and scope.
- Inspect individual connection records for operational follow-up.

SECURITY MONITORING

Connection logs

Total84

Connections0

Screen events62

File events18

Executions2

Search

Search: Remote ID; leave blank to show all matching recc

From09/25/2026

To09/30/2026

Page size20

Search

Sort by

Create ↓

Status · 0 selected

PDF record limit5,000

Summary PDF

Detailed PDF

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Users

Remote ID	Users	Total	Connections	Screen events	File events	Executions
672829	noah.carter / LAB-PC-03	10	0	6	2	1
674473	alexander.owens / LAB-PC-15	8	0	8	0	0
672555	james.anderson / LAB-PC-01	6	0	4	2	0
674336	mia.nelson / LAB-PC-14	6	0	6	0	0
674884	evelyn.reed / LAB-PC-18	6	0	4	2	0
673103	liam.edwards / LAB-PC-05	4	0	2	2	0

Actual product screen - content area shown

Login logs

Inspect available authentication events and their recorded outcomes.

IN THIS WORKSPACE

- Review totals and outcome indicators.
- Search by the supported user and result filters.
- Use timestamped records to investigate access attempts.

SECURITY MONITORING

Login Logs

Total

6

Web

0

Application

2

System

4

Search

Search: Status, Internal IP, External IP, MAC address, Code

From

09/25/2026

To

09/30/2026

Page size

20

Search

Sort by

Create ↓

Status

All

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Status	Remote ID	Network	MAC address	Country	Create
Application · sign-in · APP LOGIN ·	672418	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:31
Application · registration · APP REGISTER ·	672418	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:30
Operations_Log_34 · LICENSE LOG - Set License ·	0	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:30
Operations_Log_34 · LICENSE LOG - Set License ·	0	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:30
Operations_Log_34 · LICENSE LOG - Set License ·	0	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:24
Operations_Log_34 · LICENSE LOG - Set License ·	0	192.0.2.41 / 192.0.2.41	02-A4-71-3B-90-41	/	9/30/2026 15:24

1 / 1 · 6

FirstPreviousNextLast

Usage guide

Actual product screen - content area shown

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Security overview

Bring the status of security monitoring and generated alerts into one view.

IN THIS WORKSPACE

- Review rule and alert indicators for the selected period.
- Check monitoring status before interpreting an empty result.
- Navigate directly to events, detection rules and alert review.

This demo has no configured detection rules. Monitoring status and empty states remain visible.

Security Overview

Security Overview

Security Events

Detection Rules

Security Alerts

From (UTC)

To (UTC)

Search

Source time zone

Status

09/25/2026

09/30/2026

Search: Rule name, User / device; lez

(UTC+03:00) Istanbul

All

Severity

Rows per page

Search

All

20

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Open alert totals cover all dates. The chart and top subjects cover the last 7 UTC days. Filters below apply to the alert list.

Critical

0

High

0

Medium

0

Low

0

Detection Rules: 0 · Rules awaiting a successful check: 0 · No active detection rules. Monitoring has not been configured.

Alerts in the selected period

4

3

2

1

Subjects with the most alerts in the selected period

No Records Found

Actual product screen - content area shown

Security events

Inspect supported source events in a common security investigation workspace.

IN THIS WORKSPACE

- Filter by source, action, outcome and time.
- Review the actor, target and event context.
- Use source evidence to understand why a detection may warrant attention.

Security Events

Security Overview

Security Events

Detection Rules

Security Alerts

From (UTC)

09/25/2026

To (UTC)

09/30/2026

Search

Search: User / device, Remote ID, Cli

Source

All

Status

All

Operation

Search operation name

Source time zone

(UTC+03:00) Istanbul

Rows per page

20

Search

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

Time (UTC)	Source	User / device	Operation
2026-09-30 12:35:07	Panel audit	Turan Can ::1	Signed in · Succeeded
Actions Details			
2026-09-30 12:33:01	Web / app activity	Remote ID: 672418	Activity event #3 · Recorded
Actions Details			
2026-09-30 12:32:31	Web / app activity	Remote ID: 672418	Activity event #3 · Recorded
Actions Details			

Actual product screen - content area shown

Detection rules

Define the conditions that generate alerts from the supported source records.

IN THIS WORKSPACE

- Choose permission changes, protection changes, login failures or activity-based detection types.
- Set the available threshold, time window, group and source time zone.
- Activate the rule and review its last successful check.

Configuration view. Select the scope and review settings before saving.

Detection Rules

Security Overview

Security Events

Detection Rules

Security Alerts

Search

Rows per page

Search: Rule name; leave blank to show all matching records

20

Search

Create / edit detection rule

Rule name

Detection type

Permission Changed

Severity

Medium

Event threshold

5

Fixed window (minutes)

10

Monitored group

0 selected

Clear all

All

Source time zone

(UTC+03:00) Istanbul

Weekday work start (hour)

8

Weekday work end (hour)

18

Active

Choose the time zone used by the existing source timestamps. Audit timestamps are already UTC. Audit rules require all-company scope; clear Group for this scope. Permission, protection and after-hours rules trigger on one match. Work hours apply Monday–Friday; weekends are outside work hours. Threshold rules use fixed UTC windows, not rolling windows. Login failures use tenant-owned Logs status 32; anonymous panel failures are excluded. File activity counts recorded operations, not bytes or confirmed transfers. Rules begin when saved.

Cancel

Save

Actual product screen - content area shown

Security alerts

Review detected conditions and document the investigation outcome.

IN THIS WORKSPACE

- Filter alerts by severity, state and period.
- Inspect related evidence and the rule that triggered the alert.
- Use the available review workflow to record assessment and follow-up.

No detection alerts are present in this demo. Alerts depend on enabled rules and matching source events.

Security Alerts

Security Overview

Security Events

Detection Rules

Security Alerts

From (UTC)

To (UTC)

Search

Status

Severity

09/25/2026

09/30/2026

Search: Rule name, User / device; leave

All

All

Rows per page

20

Search

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

No Records Found

1 / 1 · 0

What should I know?

Existing GateServer/client tables are read-only sources. Only the four Security tables store SIEM rules, alerts, references and review history. Access is restricted to the company owner. An alert is a condition to investigate, not proof of an attack. No automatic blocking or messages are sent.

The worker checks every 60 seconds while GateCore runs. New source IDs are processed in batches; a separate 24-hour reconciliation catches recent late commits. Older late commits below the cursor are outside this reconciliation horizon. A stopped or delayed worker is not a healthy status. IIS requires an always-running application. Source freshness does not prove that a device is online.

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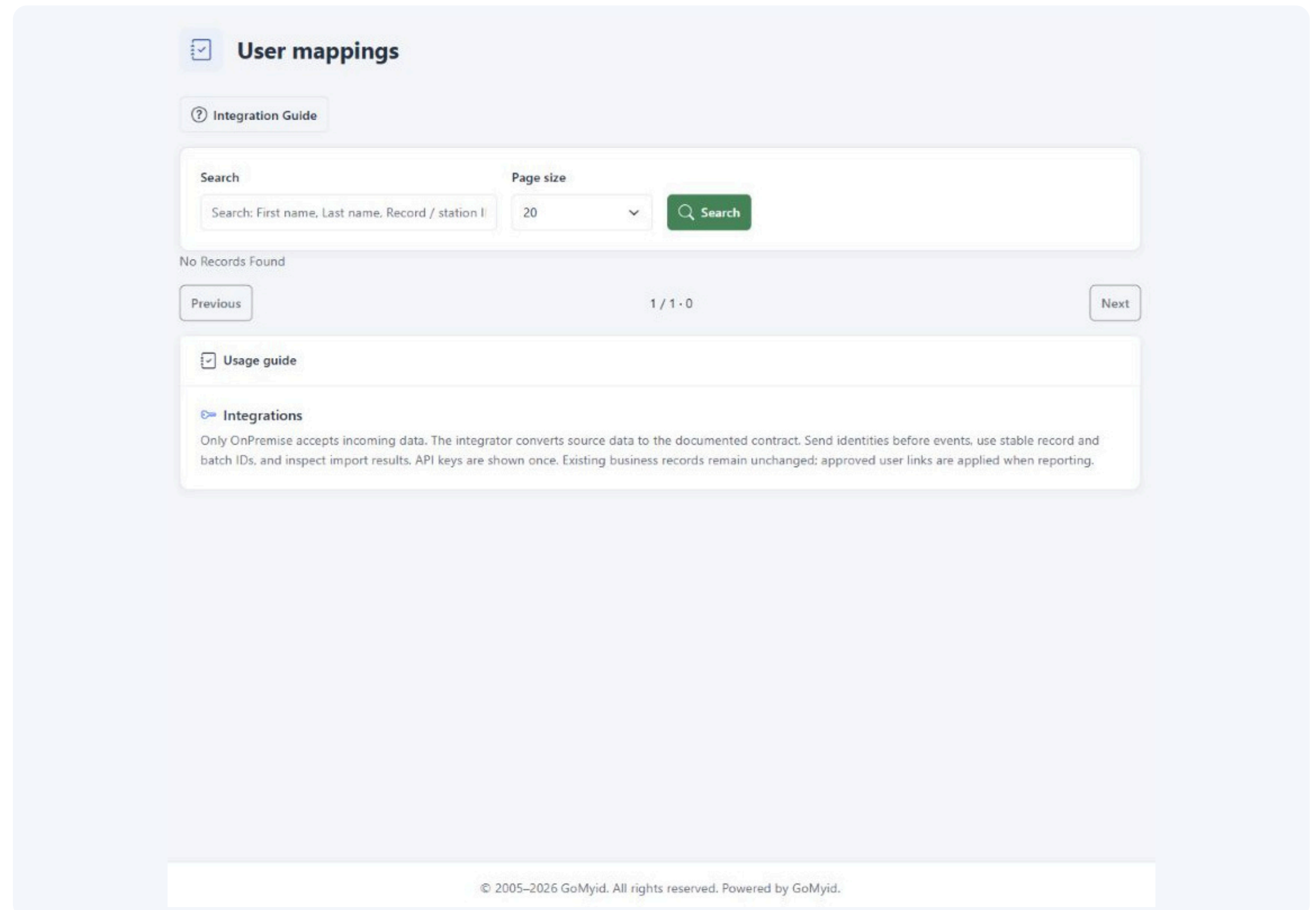
Actual product screen - content area shown

User mappings

Connect identities from external systems with users in the management workspace.

IN THIS WORKSPACE

- Review external identifiers and mapped users.
- Maintain the intended scope for the integration.
- Resolve missing mappings before relying on combined reports.



Actual product screen - content area shown

Import results

Make incoming integration activity visible to administrators.

IN THIS WORKSPACE

- Review the result of supported import requests.
- Filter by integration, result and date.
- Use request references and errors to investigate failed imports.

Import results

?

Integration Guide

From (UTC)

To (UTC)

Page size

2026-09-25 00:00

2026-09-30 00:00

20

Search

Choose dates up to 5 days apart. A date-only end includes the entire day; an end time is exclusive.

No Records Found

Previous

1 / 1 · 0

Next

Usage guide

Integrations

Only OnPremise accepts incoming data. The integrator converts source data to the documented contract. Send identities before events, use stable record and batch IDs, and inspect import results. API keys are shown once. Existing business records remain unchanged; approved user links are applied when reporting.

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Actual product screen - content area shown

Integration API settings

Manage the supported incoming integration configuration.

IN THIS WORKSPACE

- Create and review named integrations.
- Manage supported keys and access scope through the authorized workflow.
- Consult the integration guide before connecting an external source.

API Settings

Integration Guide

Search

Page size

Search: Source system; leave blank to show all r

20

Search

RelationId: 3a45dd3f-e040-4c30-8a66-3a509c482cf9

Copy and save your API key. It is shown only once. Save it before leaving this page; GateCore cannot display it again. If you lose it, generate a new key. The previous key will stop working.

Source system

Type

Attendance report

+ Add integration

No Records Found

Previous

1 / 1 · 0

Next

Usage guide

Integrations

Only OnPremise accepts incoming data. The integrator converts source data to the documented contract. Send identities before events, use stable record and batch IDs, and inspect import results. API keys are shown once. Existing business records remain unchanged; approved user links are applied when reporting.

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Integration guide

Give implementation teams an in-product reference for connecting supported sources.

IN THIS WORKSPACE

- Review configuration and request requirements.
- Read supported payload and data-contract guidance.
- Use documented responses and import results to validate the connection.

INTEGRATIONS

?

Integration Guide

API Settings

User mappings

Import results

Download OpenAPI

Integration Guide

Request Builder

Code Samples

Which users should I send?

Send people from your attendance or telephone system, using its stable employee/agent ID as externalId. Send identities first, then events or call legs with the same externalId. For example, employee EMP-123 is submitted once; their later attendance events refer to EMP-123. An administrator approves the matching GateCore user in User mappings. Email, phone or national ID may suggest a match; they never approve it automatically.

Where should my service send requests?

Use the reachable GateCore installation URL: an IP address or DNS name, optional port and application path, for example http://192.168.1.2:5000 or https://gatecore.example.com/gatecore. The builder appends the operation endpoint and prepares POST headers and JSON. localhost refers to the sender's own computer; replace it for a service on another computer. Remote access, firewall and HTTPS must be configured for your installation.

Getting started

Only OnPremise accepts incoming data. The integrator converts source data to the documented contract. Send identities before events, use stable record and batch IDs, and inspect import results. API keys are shown once. Existing business records remain unchanged; approved user links are applied when reporting.

Create a source in Integrations. RelationId identifies the company; the API key authorizes the sender. Use a separate key for each source and send it in the request header. Use HTTPS for remote transfers.

Content-Type: application/json

X-Api-Key: <installation-generated-key>

User mappings

Select a group and user above, then approve a UTC validity interval. Suggestions never approve automatically.

Select a user. Dates are UTC; the end is exclusive. Presence intervals require consecutive granted in/out events within the selected range. Missing events are not working time. Call rows are separate legs; totals cover all matching rows, not only this page.

Send identities first. Validate with validateOnly: true without saving. Inspect every item: HTTP 200 can include rejected records. Retry unchanged batches with the same ID; changed contents require a new batch ID. Approved mappings use UTC validity periods.

Request examples

Actual product screen - content area shown

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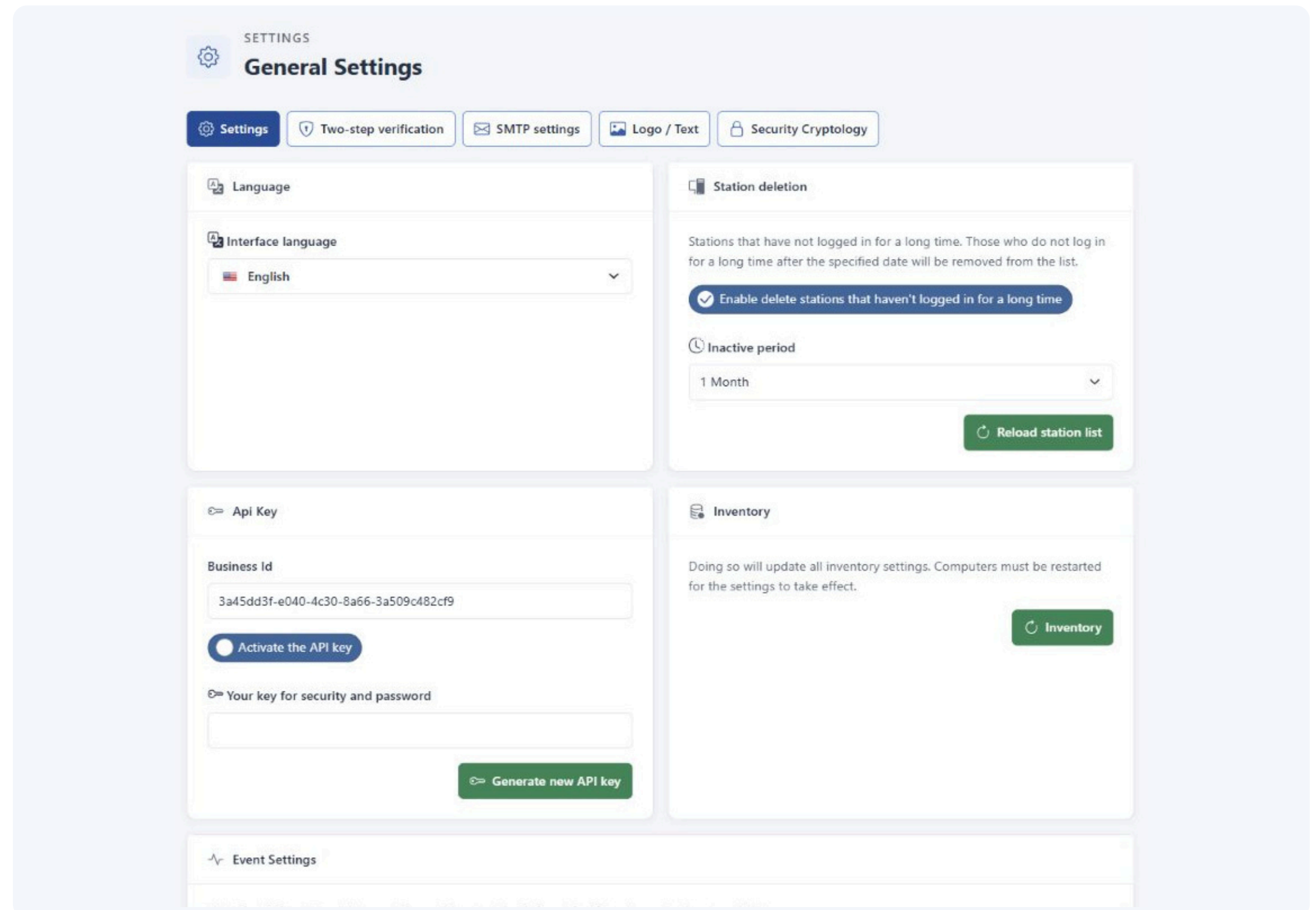
59

Company settings

Configure shared workspace preferences for your organization.

IN THIS WORKSPACE

- Set the language used by authenticated company pages.
- Manage available inventory, recording and maintenance preferences.
- Use dedicated tabs for authentication, mail, branding and security information.



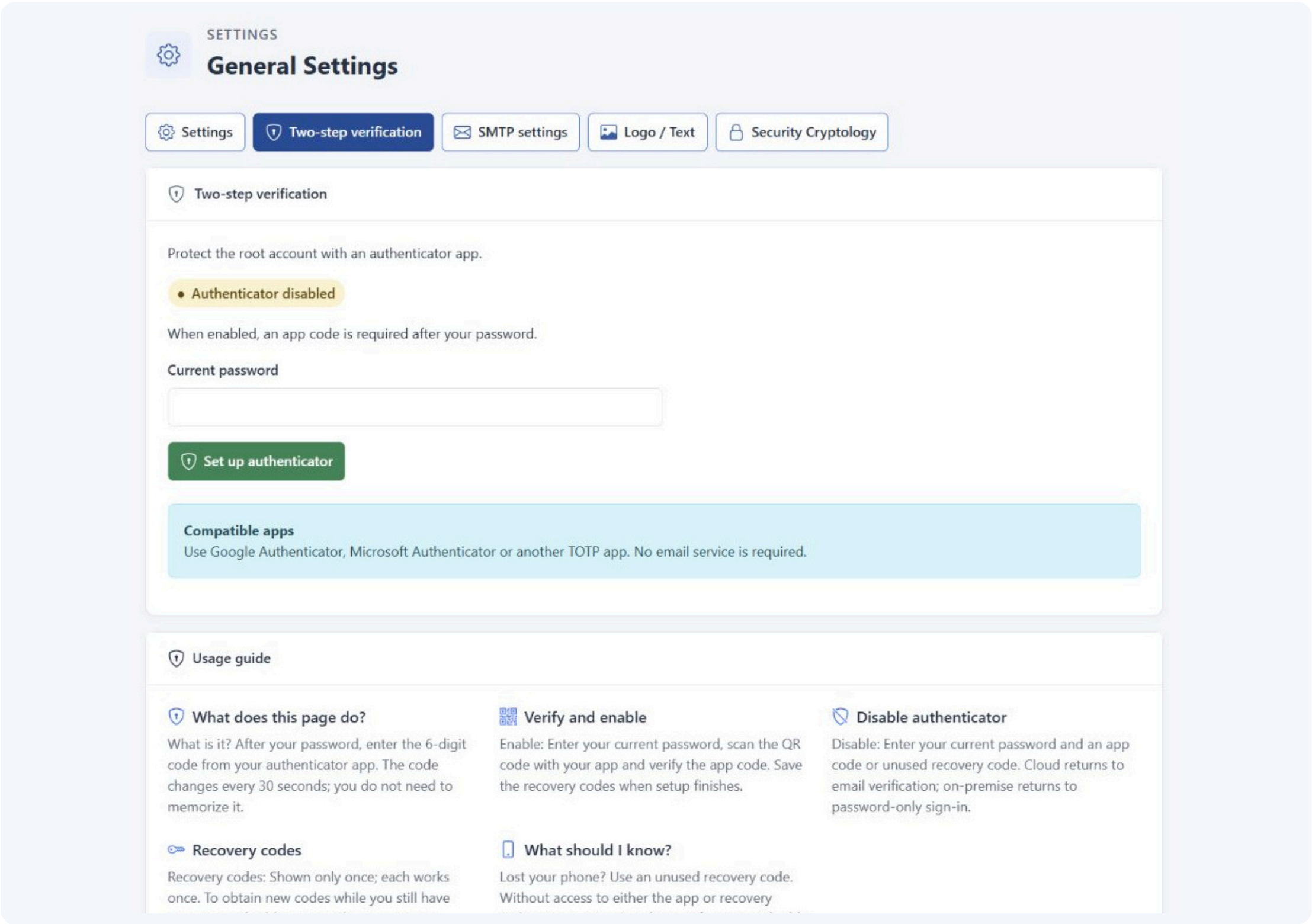
Actual product screen - content area shown

Two-step verification

Add an authenticator-app verification step to the root account.

IN THIS WORKSPACE

- Use a compatible TOTP authenticator app.
- Verify setup and retain the recovery codes provided by the application.
- Require the app code after the account password when enabled.



Actual product screen - content area shown

Mail delivery settings

Configure the mail service used by supported notifications and reports.

IN THIS WORKSPACE

- Enter provider connection details, sender identity and TLS settings.
- Maintain recipient addresses and enable delivery when ready.
- Use the saved-configuration test to check actual delivery.

SETTINGS

General Settings

Settings

Two-step verification

SMTP settings

Logo / Text

Security Cryptology

SMTP settings

Sender email

SMTP username

tcan@deskgate.com

SMTP password (leave blank to keep)

.....

SMTP server

SMTP port

587

Require TLS

Enable email delivery

Recipients (up to 10)

name@example.com

+

SMTP test

Save

Usage guide

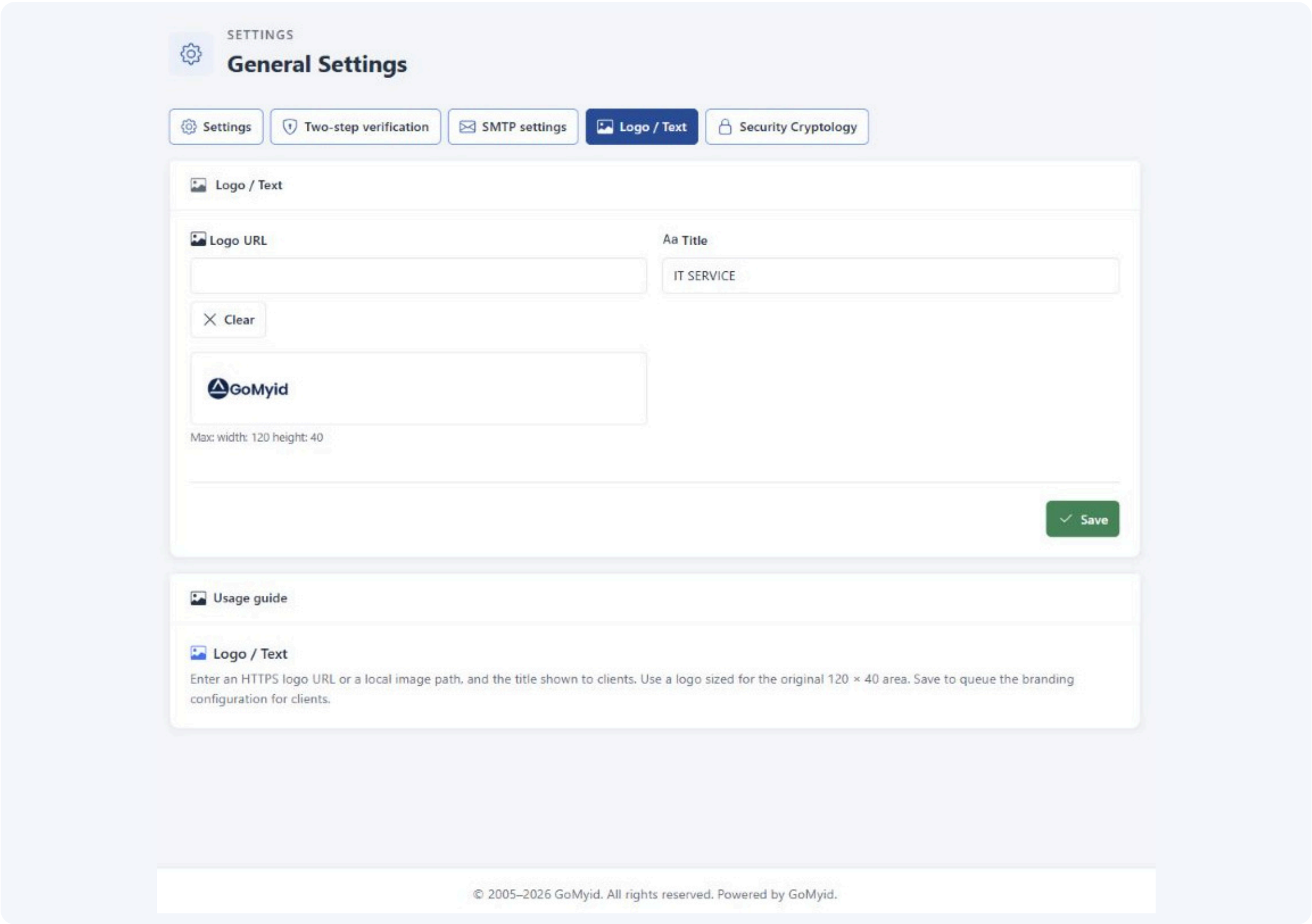
Actual product screen - content area shown

Branding and text

Adapt the available presentation settings to your organization.

IN THIS WORKSPACE

- Review the supported logo and text options.
- Choose the intended presentation for your workspace.
- Keep product and organization identity consistent.



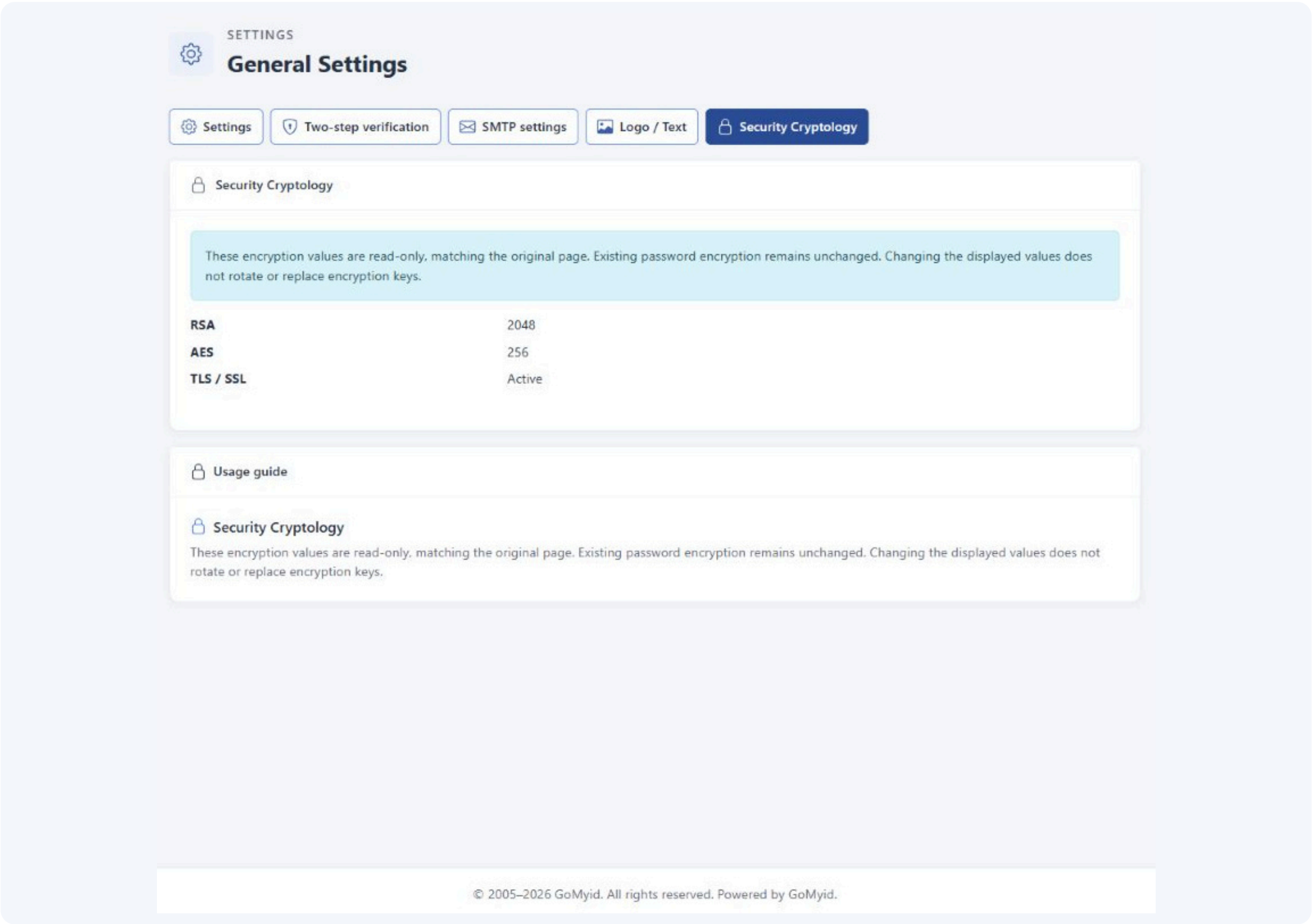
Actual product screen - content area shown

Security configuration overview

Review the security and cryptology information exposed by the application.

IN THIS WORKSPACE

- Inspect the displayed security settings and supported cryptography options.
- Align deployment transport and certificates with your environment.
- Treat configuration indicators as settings, not as a compliance certification.



Actual product screen - content area shown

Company profile

Keep the organization's identity and owner-account information current.

IN THIS WORKSPACE

- Review the company profile used by the workspace.
- Maintain the available organization and contact details.
- Manage owner password changes through the dedicated account workflow.

 Corporation

Details

Corporation name

DeskGate LLC

First name

Turan

Last name

Can

tcan@deskgate.com · 5526226677 · Turkey

Save

Save my password

Current password

New password

Confirm password

Save

 Usage guide

 What does this page do?

Manage corporation identity and root account security.

 How do I use it?

Update the company and account-owner details with Save. Use the separate password form to change your password.

 What should I know?

Available records and actions depend on your company, assigned groups and permissions.

Actual product screen - content area shown

A practical path from setup to daily use

01 / Structure

Define company settings, groups, administrators and page permissions.

02 / Connect

Connect supported endpoint components and verify incoming device data.

03 / Configure

Apply the intended rules and protection policies. Configure support and inventory workflows.

04 / Observe

Review activity, connection and support reports with an explicit group and time range.

05 / Investigate

Use audit history, source events and detection alerts to investigate relevant changes.

06 / Extend

Map external identities and validate attendance or telephony imports before combining sources.

Governance is a deployment decision: define authorized use, access scope, retention and review responsibilities for your organization. The product screens in this guide are not a security certification.

GoMyid

Bring support, visibility and security review together.

A connected workspace for administrators, service teams and operational decision-makers.

[EXPLORE](#) / [CONFIGURE](#) / [CONNECT](#) / [REVIEW](#)

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