

Install GoMyid Server

Release installer walkthrough | English edition | 6 October 2026



GoMyid

by DeskGate

Set up the server, connect its database and make the web interface available on your chosen port.

Before you begin

Use the customer **GoMyidSetup.exe** on 64-bit Windows with administrator access. Have your license GUID, a static IPv4 address, SQL credentials and an available web port ready. Back up an existing installation and database before an upgrade.

If SQL Server Express needs to be installed

Place **SQLEXPRESS_x64_ENU-2022.exe** in the **same folder as GoMyidSetup.exe**. The SQL installer is supplied separately. Release uses the local named instance **GOMYID**; an existing GOMYID instance is reused.

Start the wizard

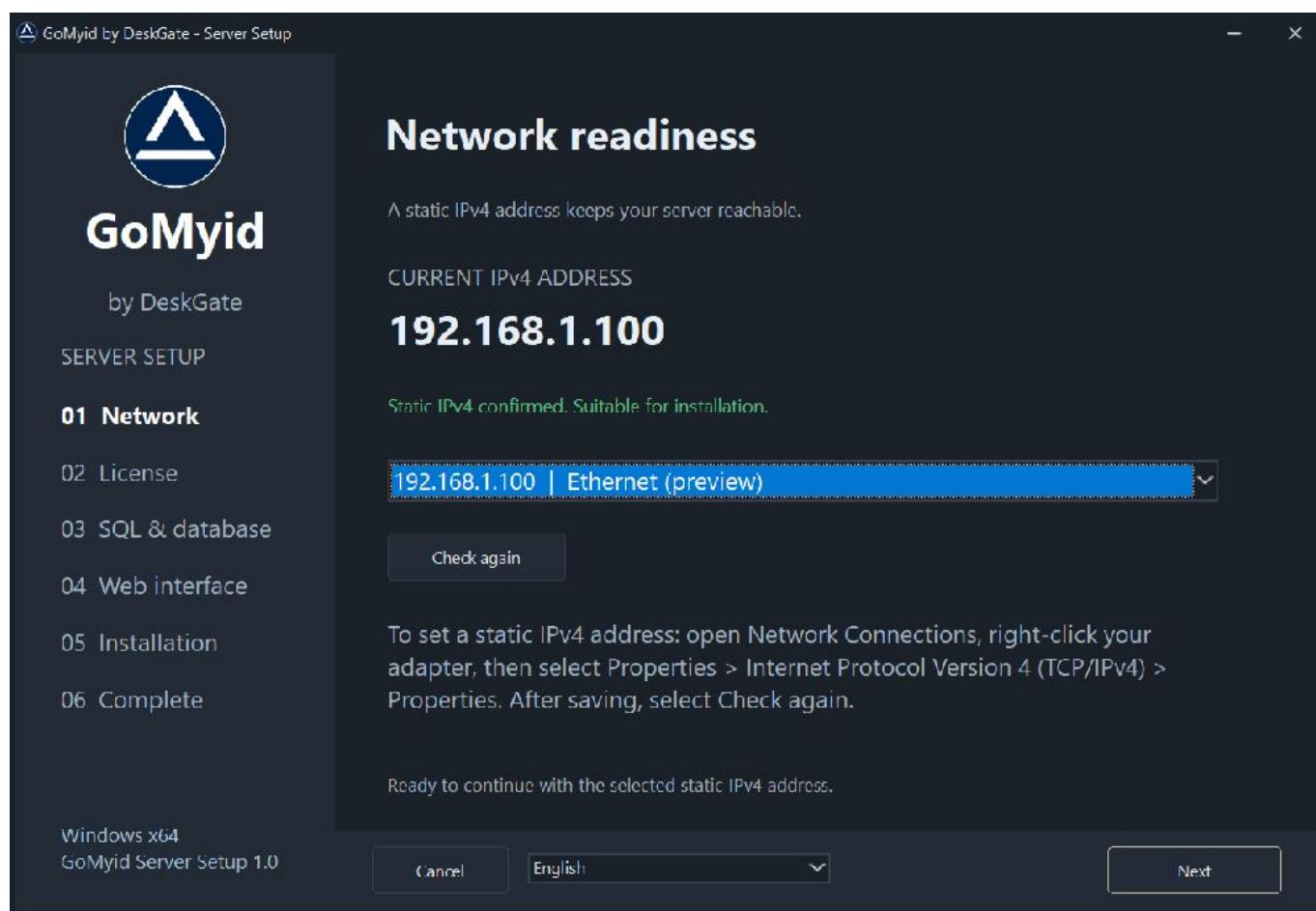
Run GoMyidSetup.exe and approve the Windows administrator prompt. Select **English** in the language selector if needed. Follow Network, License, SQL & database, Web interface, Installation and Complete.

About the illustrations

All six screens in this guide were captured in the installer's non-installing preview mode. No SQL Server installation, database attachment, service registration or firewall change was performed to produce this guide. Preview success messages do not represent a live installation test.

Confirm a static IPv4 address

Choose the adapter that the server will use.



Release wizard preview. Example values and status messages are illustrative.

1. Select and verify the adapter

Select the intended IPv4 address from the adapter list. Continue with **Next** only when the wizard confirms that the address is static and suitable for installation. The illustrated 192.168.1.100 address is an example.

2. If the address is not static

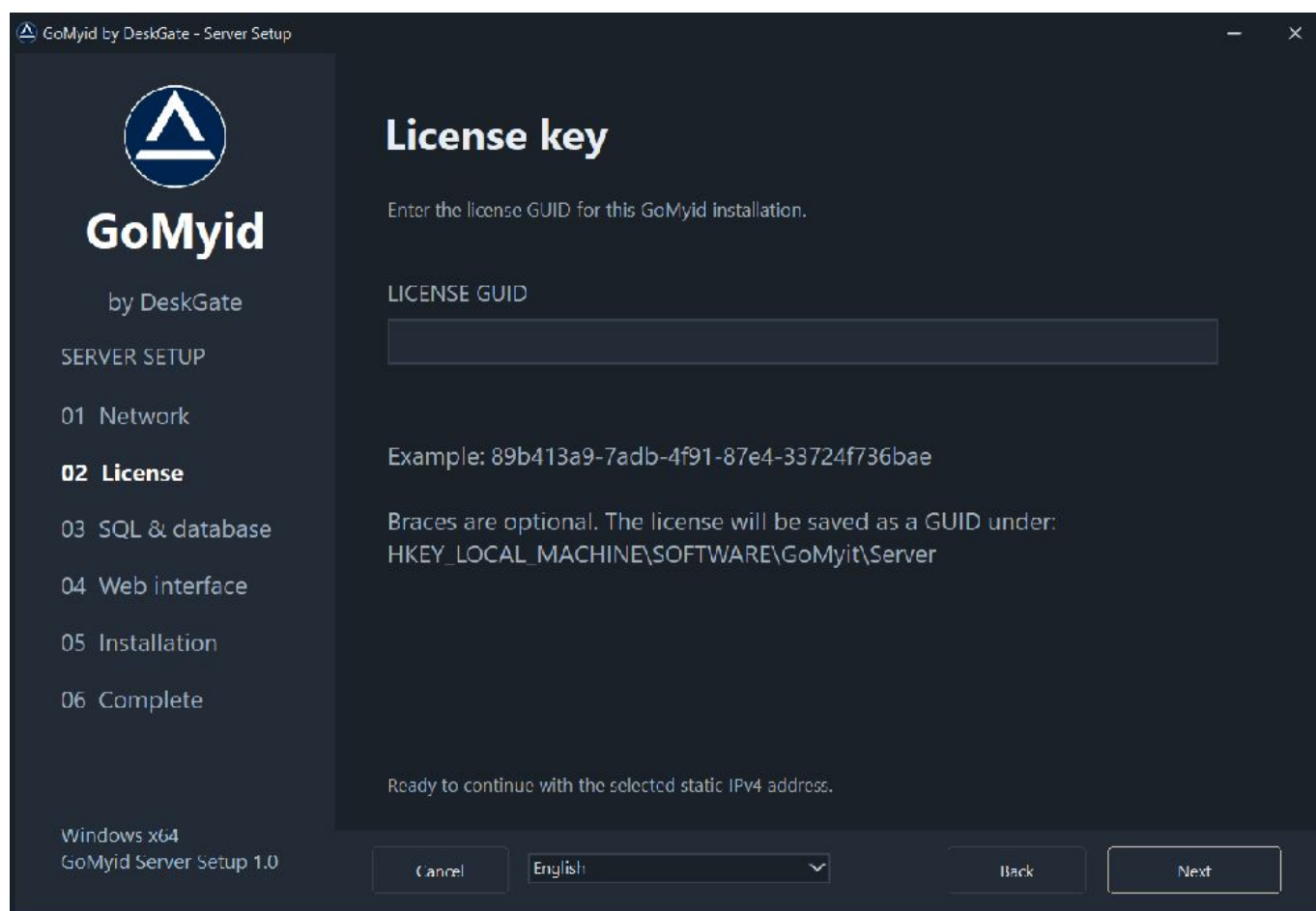
Use the **Network Connections** button shown for a non-static address. In Windows, right-click the adapter and open **Properties > Internet Protocol Version 4 (TCP/IPv4) > Properties**. Enter the address, subnet, gateway and DNS values provided by your network administrator.

3. Return to setup

After saving the adapter settings, click **Check again**. Select the verified static address and click **Next**. Do not copy the example network values blindly.

Enter the license GUID

Use the license supplied for this installation.



Release wizard preview. Example values and status messages are illustrative.

Enter or review the license

Paste the license GUID into **LICENSE GUID**. Curly braces are optional. If setup reads an existing saved license, review it before continuing. The example displayed in the wizard shows the format; use your own assigned license.

Continue after format validation

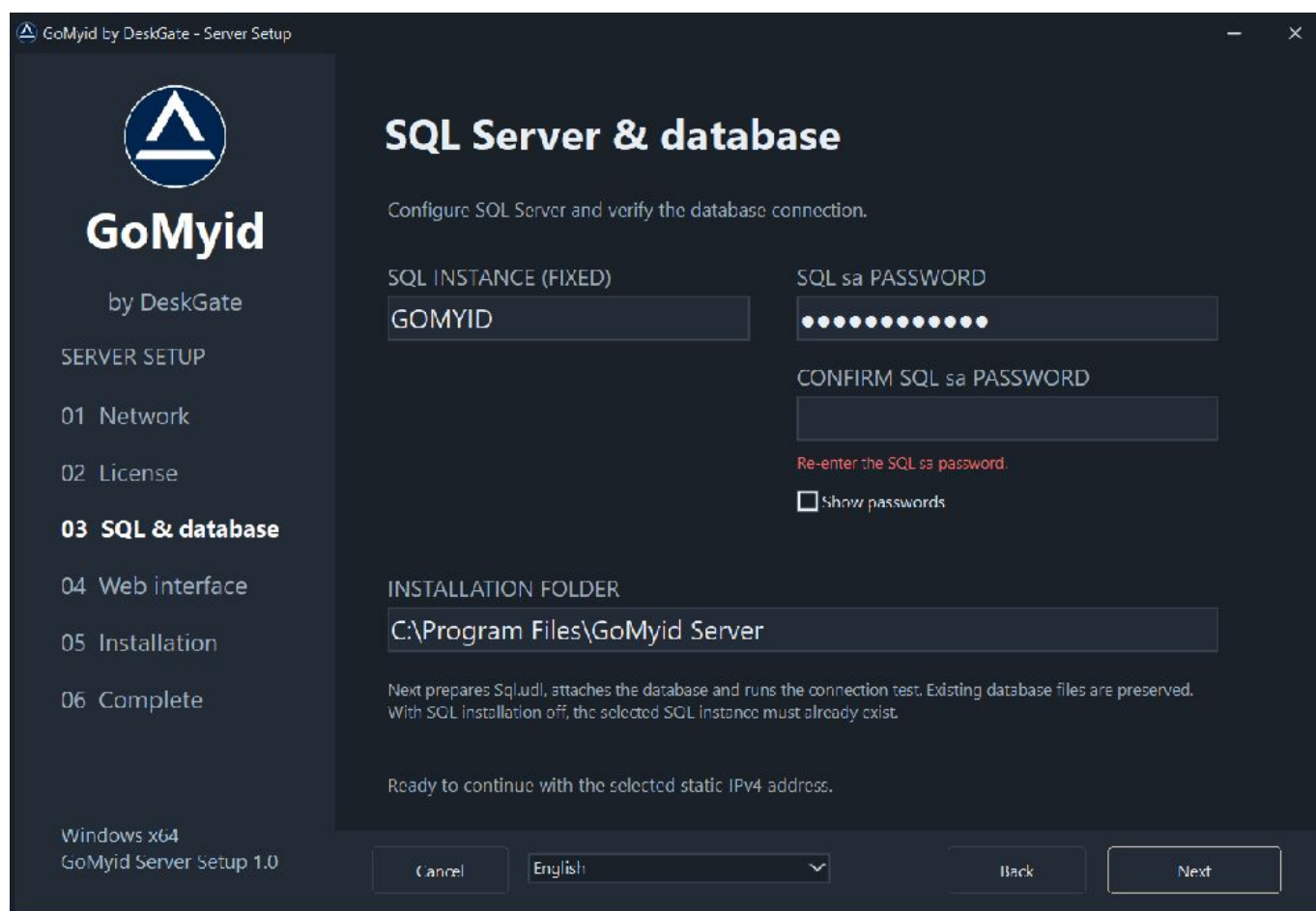
Click **Next**. Setup validates the GUID format; this step is not an online activation check. During installation, the license is saved under **HKEY_LOCAL_MACHINE\SOFTWARE\GoMyit\Server**.

Existing installations

The saved license and other GoMyit registry settings are retained during uninstall. Reinstalling does not require deleting these settings.

Configure the database

The Release instance name is fixed to GOMYID.



Release wizard preview. Example values and status messages are illustrative.

Existing SQL: enter the current **sa** password for GOMYID. Setup reuses that instance; it does not reinstall SQL or reset its password.

New SQL: supply the separate SQL Express EXE beside setup. Enter the sa password to use for the new GOMYID instance. Release handles SQL installation automatically when the instance is absent.

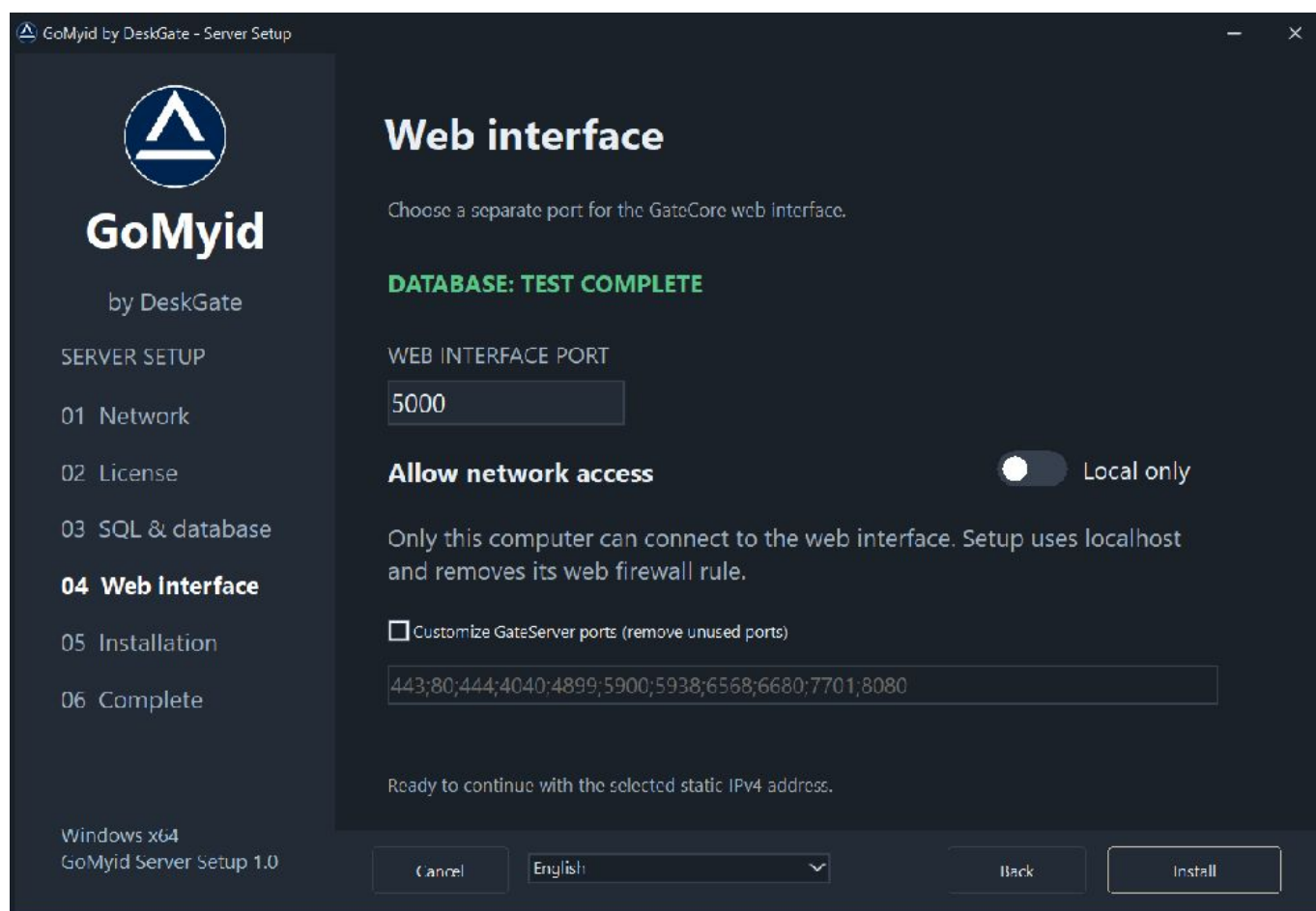
Confirm the password: enter the same password again. Both fields must be nonempty and match exactly, including case. Next stays disabled while they differ. Review the installation folder, then click **Next**.

Setup prepares **Sql.udl**, attaches the supplied database if needed and tests the saved connection. An already attached GoMyid database is reused; existing database files are preserved. Continue only after **DATABASE: TEST COMPLETE**.

Debug only: custom instance names and an SQL installation checkbox are available in GoMyidSetup-Debug.exe. These are test features, not the normal Release workflow.

Choose access and ports

The web interface must use a port outside the selected GateServer port list.



Release wizard preview. Example values and status messages are illustrative.

Web interface port: the default is **5000**. Choose an available port if you change it. For example, port 5020 gives **http://localhost:5020/** on the server.

Allow network access off: only the server computer can connect through localhost. **On:** GateCore listens on all IPv4 interfaces and setup adds an inbound TCP firewall rule for the selected port. Other computers use **http://SERVER-IP:PORT/**. GateCore's own access policy still applies.

Customize GateServer ports: enable the checkbox to remove unused ports from the default list. Keep at least one default port; new ports and duplicates are not accepted. Clearing the checkbox restores the defaults.

Click **Install**. Port preflight checks the selected ports in under five seconds. If a port is occupied or conflicts with the other list, resolve the inline error, choose another web port or remove an unused GateServer port, then retry.

Let setup finish its checks

Read the progress log and wait for a confirmed result.



Release wizard preview. Example values and status messages are illustrative.

What setup does

Setup installs application files, saves settings, registers **GoMyidServer** and **GoMyidCore**, configures firewall rules and starts the services. Both services have automatic startup, a dependency on the selected SQL service and restart recovery.

What is checked

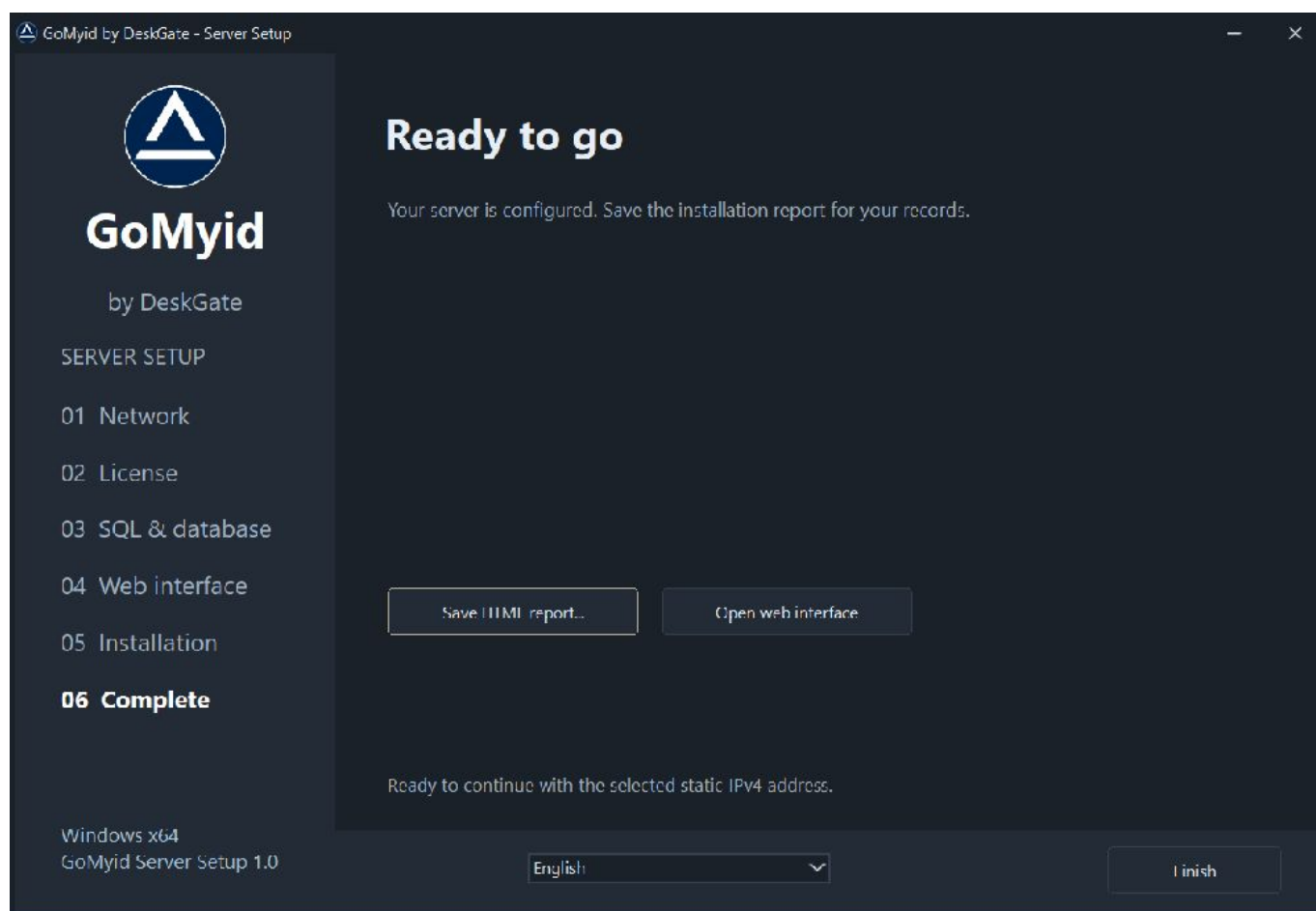
After service startup, setup checks the login page and the registration/database page. These HTTP checks share a **15-second budget**. Windows service startup has a separate limit of up to **75 seconds per service**; SQL installation, when needed, can take longer.

If a step fails

Read and record the error before retrying. A login page response alone is not enough: the database check must also pass. Do not treat the preview messages in this illustration as proof of a successful installation.

Save the installation report

Keep the configured details for administration and support.



Release wizard preview. Example values and status messages are illustrative.

Save the reports

On successful installation, setup writes **InstallationReport.txt** and **InstallationReport.html** in the installation folder and opens a Save As dialog for an additional HTML copy. Use **Save HTML report...** to save another copy later.

Keep the reports private

The reports contain the configured IP address, ports, access mode, SQL instance, **sa user and actual SQL password**. Store them securely and share them only with authorized administrators.

Open the application

Click **Open web interface** and confirm that the page opens on the configured port. For network mode, also check from another authorized computer using the server's static IPv4 address. Click **Finish** to close setup.

Resolve issues and maintain

Use the displayed error to identify the failed stage.

Next is disabled on the SQL page

Enter the password twice. Both entries must be nonempty and exactly equal. Release accepts GOMYID only; changing to another local instance is a Debug feature.

SQL Express installation fails

Check that SQLEXPRESS_x64_ENU-2022.exe is beside the customer setup. The SQL error dialog shows the exit code and available setup summary details. Follow the reported failed prerequisite or rule; do not assume that every failure is caused by the firewall or .NET.

Database or Sql.udl test fails

Verify the selected instance is running and the sa credentials are correct. An existing database is reused, but setup still requires a successful connection test. Record the exact error before changing settings.

A port is already in use

Choose another web port or remove an unused GateServer port through Customize GateServer ports. Do not stop an unrelated application without checking what it serves.

GateCore HTTP or registration check fails

Record the endpoint and HTTP status or connection error shown by setup. Check GoMyidCore in Windows Services, the selected port and the installed web configuration. A database error needs SQL/configuration investigation, not repeated blind retries.

Upgrade an existing installation

Back up first, then rerun setup using the same installation folder. Setup stops and replaces its owned application services and managed files. Database files, App_Data and customer settings are preserved. A failed installation has no full automatic rollback.

Uninstall

Use GoMyid Server by DeskGate in Windows Installed Apps or Uninstall.exe in the installation folder. SQL Server, database files, GoMyid registry settings including the license, and firewall rules are retained. Uninstall is not a database removal operation.